

Northern Area Personal Care Home Administrators Association
Mission Statement and By-Laws

Mission Statement:

The Northern Area Personal Care Home Administrators Association (NAPCHAA) is a professional organization of personal care/assisted living facilities and other healthcare support services dedicated to providing quality care, awareness of governmental issues, education and mutual support for the residents and the families we serve in Western Pennsylvania.

By-Laws:

NAPCHAA shall be comprised of an Executive Board, made up of duly elected officers from general membership. The Executive Board will meet quarterly, these meetings are also open to general membership and will be held on a rotating basis through out Western Pennsylvania. Executive Board meetings and Regular monthly meetings will be held on the 2nd Tuesday of each month. All meetings will start at 11:30am and conclude by 1:30pm. Members are encouraged to assume additional responsibilities as developed by the Executive Board and approved by general membership.

The Executive Board:

1. The Executive Board shall consist of 6 officers and 15 Board members. The officers shall be the President, Vice President of Membership Affairs, Vice President of Legislative Affairs, Vice President of Education Affairs, Recording Secretary and Treasurer. Each member county shall also have a seat on the board which are the County Coordinator. The Counties are the following: Allegheny, Armstrong, Beaver, Butler, Clarion, Crawford, Erie, Fayette, Greene, Indiana, Lawrence, Mercer, Venango, Washington, and Westmoreland County.
2. Board members shall be elected to a one year term. The terms in office shall be from January 1st to December 31st. Board members are to be elected at the general meeting prior to January 1st.
3. It is recommended that candidates for the Executive Board be active members of NAPCHAA. It is necessary to be familiar with and understand the functions and duties to assure that members can adequately perform those duties.
4. The Executive Board by majority vote, can request the resignation of a member who is not performing his/her duties adequately, as described in these By-Laws. The general membership will then elect a new member to the Executive Board.

Executive Board Responsibilities:

The following descriptions are not intended to be all inclusive of duties. It is important to be flexible and allow certain tasks to be interchangeable in order to allow each member to exhibit his/her special talents and skills for an optimal functioning board.

1. President – Responsible for coordinating general membership and the Executive Board meetings; coordinate communication between membership and Executive Board, establish the direction of NAPCHAA. Assigns duties and helps as necessary. Oversees the Executive Board. Oversees membership, legislative concerns and education of membership.
2. Vice President of Membership Affairs – Is the right hand of the President, running meetings in the absence of the President. Maintains the current roster of members. Oversees the 15 County Coordinators. Together with the President and County Coordinators directs each membership drive. Together with the President and each County Coordinator directs communication of the organization to all homes in each County.
3. Vice President of Legislative Affairs – responsible for overseeing all legislation introduced in the Pennsylvania Legislature. Responsible for overseeing all Regulatory review issues from the Department of Public Welfare and the Office of Licensing and Regulatory Management. Coordinates communications from NAPCHAA with our elected officials and their offices.

4. Vice President of Education Affairs – responsible for soliciting membership feedback for Continuing Education Credit sessions. Responsible for selecting speakers and working with the President to set two (2) to four (4) separate Continuing Education Credit sessions through out Western Pennsylvania so that all membership may be able to attend. Will Co-Chair the Care Fair each year. Work with the President to develop long term educational programs that may be used in all homes to enhance education to support quality care.
5. Recording Secretary – Records minutes at the Executive Board and general meetings. Distributes minutes of the general membership meetings in a timely fashion. Retains copies of all documents from the current year for our permanent file. Assists the President in preparation of the newsletter. Assists to ensure that the newsletter is out on time.
6. Treasurer – Maintains all financial records of NAPCHAA. Collects all dues of the general membership. Collects a late fee for all dues not paid by March 15th of each year. Communicates all financial information with the Executive Board. Presents a financial overview of the group to the general membership in December of each year.
7. County Coordinators. Each County shall have one (1) Coordinator. 15 County Coordinators total. Responsible for coordinating a membership drive yearly working with the Vice President of Membership Affairs. Maintain an individual communication system with members and non-members in each County to communicate fast paced and important information. Works with the President to locate sites for area meetings.

Membership:

Membership is open to all personal care/assisted living Administrators in Pennsylvania. Any member of the administrative teams in NAPCHAA member homes sent by the Administrator. Also, any Healthcare support service business dedicated to providing quality care to our residents.

Voting Rights of Members – To be considered an active member with full voting rights your dues must be paid in full each year. Dues paying roster will be maintained by the Treasurer.

Standing Committees:

The Executive Board will appoint NAPCHAA Committee assignments as necessary. Two standing NAPCHAA committee's are: "The Care Fair" is an educational forum for our community. The purpose is to educate the community about Personal Care/Assisted Living and the supportive services available to caregivers, congregations and others in the community. The Care Fair shall be held in the fall of each year and offer Flu Shoots to the general public to encourage attendance. The Vice President of Education Affairs will Co-Chair the Committee with one member from general membership. "The Legislative Committee" will keep an eye on new legislation and regulatory matters in Harrisburg. The Legislative Committee will suggest action to the general membership. The Vice President of Legislative Affairs will Co-Chair the Committee with one member from general membership.

The Executive Board, by majority vote, can request the resignation of a member of a committee who is not performing his/her duties adequately, as described in these By-Laws.

Original Approved 6/93
Updated & Revised 1/99
Updated & Revised 6/02

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NAPCHAA NEWS

Northern Area Personal Care Home Administrator's Association

Volume 24, Issue 2

January 2002

2001 A Year in Review/Here Comes 2002

10 years ago our Personal Care/Assisted Living Industry was still in its infancy. During this time we have seen tremendous growth as the consumer continues to look for alternatives to the nursing home industry. Today there are 33,000 licensed PCH/AL facilities. And between 800,000–1 Million consumers reside with us. Let us look at Pennsylvania, 1,826 licensed PCH/AL facilities and 51,461 consumers reside with us.

Why start out this way? Because the past year and the immediate future are the results of the growth in our industry. Many sources spell out allegations against our industry—consumer complaints, press reports, DPW Audits and lastly our own Auditor General report by Robert Casey. Most allegations stem from below standard levels of care, neglect, staffing shortages, inadequate follow up by oversight agencies (DPW in Pa.) and no federal oversight.

Our growth truly reflects the unmet demand for housing services among consumers who are looking for more independence than a nursing home. The nursing home industry had their great growth through out the 60's and 70's. Mostly due to the introduction of government reimbursement in 1965. Nursing home allegations at that time brought about a set of heavily regulated process to follow. Many well needed, many overdone. The aim was to protect the consumer.

Therefore, 2001 was an overall good year for we the administrator's of PCH/AL facilities in Pennsylvania. A new set of regulations were presented to our industry. Adult Residential Regulations would have combined 8 different types of residential facilities into one rule book. Due to the efforts of so many of you who went out of your way to be heard, the Adult Residential Regulation process was halted. Those regulations would have truly been overdone. Raising the cost for the provider to be passed onto the consumer. I believe we have said enough on this in past newsletters but, I salute the Department of Licensure for setting up such a great process to be heard in person by testifying, written letters, E-mail and taking hundreds of phone calls. Through all of these vehicles the Department of Licensure listened and acted. We thank you so much for that!

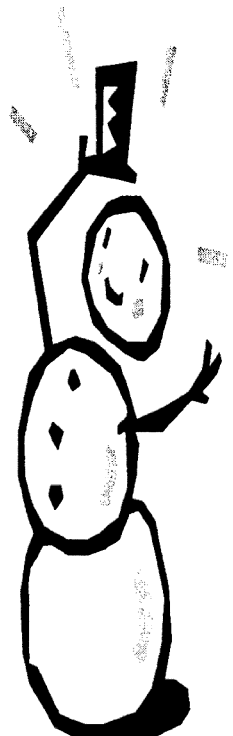
The Legislature has also been busy in 2001 in our industry. The House of Representatives brought back House Bill 49 (HB 1930 last session). The Senate presented their own bill for the first time—Senate Bill 888. House Bill 49 passed the House by an overwhelming vote and has been forwarded to the Senate for consideration. HB 49 was sent to committee and has had no movement on it as of December. The Senate did hold a hearing on SB 888 during Thanksgiving week in Harrisburg. All of the consumer advocates, state affiliates and others presented testimony about SB 888. Unfortunately only a few administrator's testified on SB 888. Thanksgiving week in Harrisburg? No other hearings as of this date scheduled through out the state? Same old Harrisburg operation by the Senate on this bill in our industry.

The aim of both bills is to create "Assisted Living" in Pennsylvania. Currently, homes that are advertising themselves as Assisted Living fall under the Personal care Home Regulations. Don't mention that AL/PCH are "social models" because the Commonwealth believes we are strictly "medical models". Although both bills call for much more paperwork to be a "medical model", only one includes possible government funding to cover cost. This is of course not acceptable. Did you know that New Jersey now provides \$70.00 a day for their Social Security Supplement resident's. Pennsylvania shamefully continues to fall well below that commitment. There are many things that are positive in both bills. Increased training standards for administrators and employees. Different categories of violations and licenses. Both of these benefit good providers.

Where do we go in 2002? Our first priority is the fast track new regulations by the Department of Licensure. Fast tracked before the next governor takes office. Fast track with a change in input. The "draft" regulations will be printed in the March issue of the Pennsylvania Bulletin. Technically 6 months later they become effective. That is how the system has worked in the past. Very rarely are changes made to something once it is printed in the bulletin. Now, we have been assured that we will be heard on these "draft" regulations. If so, why print them in the bulletin. If so, why such a hurry to complete this project. Earlier in this article I saluted the Department of Licensure, I would truly like to do it again in the future. Please—Please— Please, let us be part of the process as we were last year.

Our second priority is to encourage the Senate to hold hearings on Senate Bill 888 through out the Commonwealth. I will ask you to call your own local Senator's office and go on record with this. And, I ask you to call Senator Tim Murphy's office in Pittsburgh and deliver the same message. Senator Murphy is the Chairman of the Senate Aging and Youth Committee. He is over both bills in his committee and any future legislation headed his way. Senator Murphy can be reached at 412-344-5583. We the administrators and owners of AL/PCH need to be heard.

Yours in 2002—Matt Harvey, NAPCHAA President



2002 may have a chilling effect on our industry. Get

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Northern Area Personal Care Home Administrator's Association

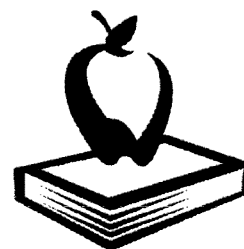
ALLEGHENY

ARMSTRONG

BEAVER

BUTLER

Napchaa News



February 2002

Call to Action—Answered !!!!!!!

Volume 3, Issue 2

WESTMORELAND

What a tremendous showing on our recent "Call to Action" on the 2nd draft of proposed regulations for Personal care Homes in Pennsylvania. 119 different homes were represented from Allegheny, Armstrong, Beaver, Butler and Westmoreland Counties! Representatives from Senator Jane Orie, County Executive Jim Roddey and Casey for Governor were in attendance.

Here is a review of key parts of the proposed regulations that would force the closure of many homes. We will not stand for it and will fight to keep all homes open in Pennsylvania!

Staffing Ratio's for Mobile Residents 7:00am—11:00pm: 1-8, 2-9/16, 3-17/24, 4-25/32, 5-33/40, over 40 add 1 employee for every 8 residents.

Staffing ratio's for Mobile residents 11:00pm—7:00am: 1-16, 2-17/32, 3-33/48, 4-49/64, 5-65/80, Over 80 add 1 employee for every 16 residents.

Staffing ratio's for Immobile Residents 24 Hours a Day: 1-6, 2-7/12, 3-13/18, 4-19/24, 5-25/30, Over 30 add 1 employee for every 6 residents.

Medications, current regulations call for us to **ASSIST** residents with their medications. The new draft regulations call for us to **ADMINISTER** medications. Therefore we must have a licensed professional on hand to administer medications. The draft regulations call for a licensed physician, dentist, physicians assistant, registered nurse, licensed practical nurse, paramedic, graduate nurse or a student nurse with faculty on hand.

First, let us review that the staffing ratio's are higher than any other facility licensed by the State of Pennsylvania. Higher than hospitals, mental health facilities, drug & alcohol treatment facilities and even nursing homes. Second, why is it acceptable for lay personnel to take state sponsored courses and pass tests to pass and administer medications

but, it is unacceptable for personal Care Homes. Why again are we held to a much higher standard? Why again are we becoming a strictly medical model? What has happened to consumer choice?

Consumer choice is one of the items that makes the personal care industry so special for consumers. They can choose a small home, a medium sized home, a large home and even a campus of homes. We encourage the State to not take these choices away!

Just increased staffing ratio's and adding licenses professionals to administer medications will raise monthly rates for residents from \$200.00 to \$1900.00 a month. How many residents and families can afford this type of a monthly increase? What happens to the SSI residents? Government mandates with no funding. Government forcing private businesses out of business. NO WAY.

Review the action steps inside.

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NAPCHAA

NEXT MONTHLY MEETING

TUESDAY FEBRUARY 12 2002

ST BARNABAS GIBSONIA, PA.

CALL FOR LUNCH RESERVATION OF \$5.00

724-443-0800 ext 288

COUNTIES

119

HOMES

ATTENDED

JANUARY 28, 2002

SPECIAL

MEETING

Key Names & Addresses to Write ASAP !

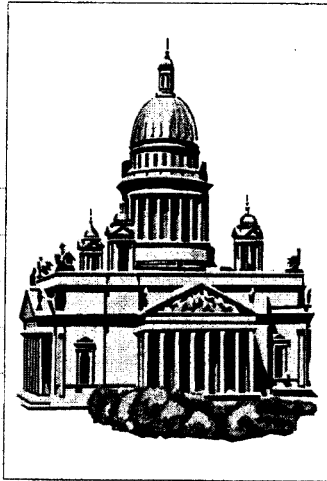
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20th District (D)	Hon. David J. Mayernik	Hon. Kenneth W. Ruffing
Hon. Don Walko	440 Perry Highway	751 Pittsburgh McKeesport Blvd.
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Pittsburgh, Pa. 15214	412-931-2295	412-466-1940 Fax: 412-460-3023
412-321-5523 Fax: 412-321-5517	30th District ®	39th District (D)
21st District (D)	Hon. Jeffrey Earl Habay	Hon. David K. Levansky
Hon. Frank J. Pistella	1486 Butler Plank Road	122 Second Avenue
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22nd District (D)	Hon. Anthony M. DeLuca	Baptist & Grove Roads
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We must let our Representatives know, we demand hearings on proposed Personal Care Home Regulations !

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 Clarion, Butler, Lawrence & Venango Counties

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 724-774-0444
 724-773-7384

Andrea N. Algatt, Licensing and Enforcement Specialist
 Office of Licensing & Regulatory Management
 623 Health & Welfare Building
 Commonwealth & Forster St.
 Harrisburg, Pa. 17120-0012
 717-705-6953

Yes, More Key Names & Addresses Continued:

Teleta Nevius, Director Office of Licensing & Regulatory Management Room 623 Health & Welfare Building Commonwealth & Forster Streets Harrisburg, Pa. 17105-2675 717-705-0383 Fax: 717-705-6955	Feather O. Houston, Secretary of Public Welfare P O Box 2675 333 Health & Welfare Building Harrisburg, Pa. 17105	Ed Rendell, Candidate Governor of Pennsylvania 622 Second Avenue Pittsburgh, Pa. 15219 412-575-5858 Fax: 412-575-5848
Beverly Doherty Division Director of Personal Care Bertolino Bldg., 2nd Floor 1401 N. 7th Street Harrisburg, Pa. 17102	Bob Casey, Candidate Governor Of Pennsylvania 300 North 2nd Street, 2nd Floor Harrisburg, Pa. 17101 717-233-3211 Fax: 717-233-3394	Honorable Mark Schweiker Governor Commonwealth of Pennsylvania 224 Main Capitol Harrisburg, Pa. 17120 717-787-2500 Fax: 717-772-3155
William Gannon, Deputy Secretary - Department of Public Welfare Room 533 Health & Welfare Building P O Box 2675 Harrisburg, Pa. 17105-2675 717-787-3438	Mike Fisher, Candidate Governor of Pennsylvania 128 Locust Street (lower level) Harrisburg, Pa. 17101 717-234-7564 Fax: 717-238-8032	EVERYONE ON THIS PAGE NEEDS TO RECEIVE WRITTEN CORRESPONDENCE OR PHONE CALLS FROM YOU, YOUR RESIDENTS, THEIR FAMILIES AND YOUR EMPLOYEES. THANK YOU !!!!!!!!!!!!!!!!!!!!!!!!!!!!!

TIME TO ACT—IS NOW—JUST DO IT !!!!

#1 Write or call your local Representative and Senator.

ing and Department of Public Welfare.

#4 Use the bullet points on the next page to build your letters. You can even make those bullet points specific to your facility by applying how it will affect your residents.

#2 Write or call the eight (8) individuals on the top of this page. They include our Governor, all three (3) candidates to replace him, Department of Licens-

#3 Hold a meeting or write each of your residents and their families and ask them to call or write the same people you are. Give them pre-addressed, stamped envelopes for ease of return.

#5 Call with questions ! 412-364-6411

Personal Care Home Regulation Call to Action

The time has come to implement a comprehensive grass roots effort aimed at achieving the stopping of the "fast tracked" Personal Care Home Regulations to be printed in the Pennsylvania Bulletin March, 2002. This issue has gained tremendous momentum due to your efforts. Much discussion is now being held regarding this issue and we are starting to receive support from all over the Commonwealth. We can not stop now. Your help in assuring that the concerns of your residents, your residents families, your employees and you as a provider is most critical at this time.

- Write to your Representative and Senator at their home office addresses enclosed. Address your letter to Representatives to "The Honorable (first name, last name) and then their office address. For Senators, address your letter to "The Honorable (first name, last name) followed by their office address. Your opening should read "Dear Senator (last name), for Representatives-Dear Representative (last name) .
- Use the following bullet points in the text of your letter, using information specific to your facility:
 - > Staffing Ratio's for 7:00am-11:00pm for mobile residents, proposed regulations are increasing the level to 1 employee for every 8 residents. **The proposed staffing ratios are higher than any other health care facility in Pennsylvania. Higher than hospitals, mental health facilities, drug & alcohol treatment facilities and even nursing homes.** Why are Personal Care Homes being held to a higher standard than everyone else. Now would be a opportunity to include your information. What is your ratio. Talk about the high quality of care you are delivering at your ratio. And lastly, Start a total on how much more it would cost each resident just for this one increase. (We'll keep totaling as we go along)

>Staffing Ratio's for 24 hours a day for immobile residents. **This is in addition to mobile resident staffing. 1 employee for every 6 immobile residents. Again, nursing homes don't even have to meet this number and almost all of their residents are immobile.** We realize this is for fire safety. Now would be a chance to talk about your monthly fire drills, how your immobile residents are on the first floor, closest to the exit. Add if your buildings have sprinkler systems. Anything else you do for fire safety. Again, talk about the high quality of care you are delivering now. And lastly, how much more per month would this cost each resident to add for just this one increase. Plus a running total !

>Current regulations, Direct care staff shall be 16 years of age or older. In the proposed regulations, Direct care staff shall be 18 years of age or older. **Proposed regulations give two definitions for Personal care staff and Direct care staff. Both definitions were written by people who have never worked or have been in a PCH. Both definitions are a cross over of responsibility, with both actually doing the same thing.** Why 2 age categories ? Why two job descriptions doing the same thing ? Now would be a good time to share stories of your 16 and 17 year old employees and how well they relate to your residents. How special they are to them and why. Have you had any 16 or 17 year olds work for you and go on to pursue a career in nursing or other health care fields ? If so, share them. And lastly, how many staff members would you have to eliminate to meet this regulation. What kind of a staffing shortage would you have from it.

>Current regulations call for us to **ASSIST** residents with their medications. The proposed new regulations call for us to **ADMINISTER** medications to our residents. This is a key issue. To comply we would need: **A licensed: physician, dentist, physicians assistant, RN, LPN, paramedic, graduate nurse, or a student nurse with faculty on hand. You may have a different hourly rate to use in your area, we used a current average from calls to facilities with nurses on hand:**

\$18.00 per hour

\$432.00 per day

\$3,024.00 per week

\$13,392.00 per month

How much will this cost, if you divided it out among your total residents. When you add this and increased staffing ratio's we estimate that monthly rates could increase from **\$200.00 to \$1900.00** per month per resident. Ask your residents and families if they could afford this increase. Ask how you are expected to cover the cost for SSI residents. Ask who will take care of them.

We suggest and support a Staff Medication and Administration Training Program currently in use by MR Community Living Homes, Day Cares and Youth Development Centers and Youth Forestry Camps. These programs are required by 55 PA Code @3800. Why are they good enough for them but, not us ?

Bullet Points Continued:

In supporting a Staff Medication Administration Program we realize we will have to pay to send lay staff to class. Pay their salary and demand performance. We support an upgrade from current regulations to this. **This would allow all homes to stay in business. And would not close an estimated 60% of all homes !**

> We realize that Western Pennsylvania has a very high number of elderly residents. Further, that we are only behind Southern Florida. Also, because of the high number of elderly people means that the acuity level is much higher in this part of the State compared to other areas. Why mention this ? **Because the original intent of Personal Care Homes was truly a SOCIAL MODEL. We believe, that even with higher acuity levels that we are still a SOCIAL MODEL and not a MEDICAL MODEL (Nursing Home). Nursing Homes have a "cold" and "sterile" feeling to them. Personal Care Homes are "warm", like being at "home" with tremendous "love and care" to our residents. We do not want to be or are we a nursing home. Nursing homes are heavily mandated in paperwork. Heavily mandated in reports. Therefore, they require extra staff just to complete the paperwork. This staff never see the resident because they are so busy completing paperwork.**

>The proposed regulations require 42 new written policies and procedures for homes to follow. **Don't take us away from our residents. We are hands on people. In our homes, operating them. We do not want to become paper pushers. Again, we are not nursing homes. Nor, do we want to become one.**

>We support the increased hours for Administrator training. We support the increase in areas to be covered in the training. Good job! We do not support the new "Qualifications for Administrators" : **RN, LPN, Associates degree or 60 credit hours in human services, administration or nursing. A licensed Nursing Home Administrator. 21 years old or older. Again, these are qualifications for a medical facility. PCH are not medical models. Those who currently do not meet these requirements will be allowed to continue as long as they complete the new training requirements.** Lets be honest in this area. Those who do not meet the proposed requirements should spell out our good inspections, our satisfied residents and families. Our active rolls in the home. Our pride in what we do. We do not want to become a strictly medical model !

> The regulations are being driven by consumer advocates that to paint the entire industry with one incident or one happening. **Residents and their families can spell out why they enjoy living with you. Why you have become part of their family and they have become part of your family. Story after story is compelling. Story after story will help educate lawmakers on the job we do !**

>Pennsylvania is special because consumers have choice ! Consumers can choose a small home with 4 residents, 5, 6, 8, 19, 24, 36, 48, 60, 75, 90, 110, 140 or even 150. Consumers can choose a home that offers what they are looking for. The proposed regulations would close all homes with 50 or less residents leaving only large homes. What happened to choice ? Let us keep this special flavor to the industry !

> In closing each letter, ask your Representative, Senator, Governor, Candidate for Governor, Licensing and DPW to write back to you about your letter. Stress how you have taken time and you expect it as a courtesy. Track your responses and let us know of your success.

Thank you, in advance for your assistance in this critical effort. Please call NAPCHAA if we can assist you in any way. Speak loud, speak often and let our voices ring through out Pennsylvania.

Matt Harvey, President



**Matthew C. Harvey
President**

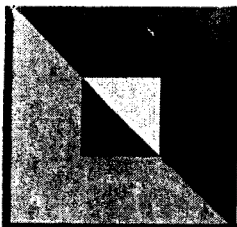
**Northern Area Personal
Care Home Administrator's
Association**

**NAPCHAA
One Windsor Way
Pittsburgh, Pa. 15237**

**Phone: 412-364-6411
Fax: 412-318-2077
Email:
mharvey@windsorplace.**

**Call if you are
coming to our
February meeting so
we can set up the
correct size room and
have enough lunch !**

We Salute Representative Frank La Grotta !!!!!!!



NORTHERN AREA PERSONAL CARE HOME ADMINISTRATOR ASSOCIATION

NAPCHAA NEWS

Volume 3, Issue 3
March 2002

ALLEGHENY ARMSTRONG BEAVER BUTLER INDIANA LAWRENCE WESTMORELAND COUNTIES

Time is of the Essence / We will Be Vigilant

What a busy month for your NAPCHAA team. On Monday, February 28, 2002 Matt Harvey, Ken Grey and Judy Reynolds traveled to Harrisburg to: 1) check on the current status of the 2600 Personal care Home Regulations, 2) Investigate the Independent Regulatory Review Commission 3) Meet with a Lobbying Firm to determine the advantages and cost involved.

Let's look at the current status. The Proposed regulations were **not** printed in the March issue of the *Pennsylvania Bulletin*.

We were informed by the Office of Licensing and Regulatory Management (OLRM) that the delay was due to writing the section to allow "lay" personnel to pass medications. We were also informed that OLRM has been working closely with the Governor's Policy Office so that the regulations would move forward in April. Oh yes, they are still going to print them. The fast track has not stopped.

Second, once the regulations

are printed in the *Pennsylvania Bulletin* they automatically begin a **60 day** review process through the Independent Regulatory Review Commission (IRRC). How does this work. The IRRC will take written comments for the first **30 days**. Written comment must be very specific, well organized and have specific recommendations for areas of disagreement. Mainly suggestion to come to common ground. At the end of the 30 days, the regulations then move to the Legislature for **20 days**. This is also done automatically and it is up to the leadership of the House and Senate to assign them to a specific committee. In the House they would be assigned to the Aging and Older Adult Services Committee with Representative Jere Schuler as Chairman or the Health and Human Services Committee with Representative George T. Kenney, Jr. (R) as Chairman. In the Senate they would be assigned to Aging and Youth Committee with Senator Timothy Murphy as Chairman

or the Health and Welfare Committee with Senator Hal Mowery as Chairman. During this 20 day period the Committee's will accept written comments. We are strongly urging the Chairman to call for hearings but, we have been informed that this is very rare in this time period. Therefore, we have begun to set up meetings with each of the 4 Chairman now. We already have a working relationship with two. Again, comments must be very specific, well organized with specific recommendations for any and all changes. The last phase of the comment period is **10 days** at the IRRC.

Have the IRRC or Legislative Committee's made changes in the past? **YES**. All public comment received must be recorded and answered during these 60 days. The assigned committee's have great power to stop the regulations from moving forward, request changes or even possibly to disapprove of the regulations. **Continued Page 2**

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JOIN NAPCHAA MEMBERSHIP FORM ENCLOSED 3

NAPCHAA OFFICER'S

- Matt Harvey, President
412-364-6411
- Ken Grey, Vice President
724-783-2121
- Judith Reynolds, Vice President
412-767-4933
- Bill Brown, Treasurer
724-452-7378

MARCH MEETING SCHEDULE

MARCH 12, 2002

NAPCHAA Monthly Meeting

11:30 a.m. to 1:30 p.m.

St Barnabas, Gibsonia, Pa.

Lunch is \$5.00 Call to reserve:

Jeanette Lintelman

724-443-0800 ext 288

March 14, 2002

Pennsylvania Personal Care Home Advisory Board

10:00 a.m. to 2:00 p.m.

*Call Matt Harvey to set up Car Pool and meeting place if interested in attending.

March 20, 2002

Westmoreland County Personal Care Home Administrator Association

1:00 p.m. to 3:00 p.m.

Cordia Commons

North Huntingdon, Pa.

Elgin Panichelle 724-837-4811

March 22, 2002 NAPCHAA

Armstrong & Indiana County Regional Meeting

1:00 p.m. to 3:00 p.m.

Grey's Colonial Manor

Kittanning, Pa.

Ken Grey 724-783-2121

March 26, 2002 NAPCHAA

Butler County Regional Meeting

Butler YWCA Personal Care Residence

120 W. Cunningham Street

Butler, Pa.

1:00 p.m. to 3:00 p.m.

Michelle Yervase

724-282-0021

*Workshop meetings on 2600 Regulations will be held immediately once posted !!!!!!!!!!!!!!!

*Jeanette Lintelman, Secretary 724-443-0800 ext 288

Time is of the Essence/We will be Vigilant (Continued)

NAPCHAA membership has responded in an overwhelming grass roots effort to bring this matter to our own Legislators. We as an organization have stated repeatedly that we believed that the Legislature would listen. It was clear and obvious that OLRM and DPW did not listen by the 2nd draft they put out in January of this year.

In February we asked you to write your Legislator (41 in our counties), State Senators (9 in our Counties), Governor Schweiker, Department of Public Welfare (4 officials in Harrisburg), Office of Licensing and Regulatory Management (2 officials in Harrisburg) and lastly the 3 candidates Bob Casey, Ed Rendell and Mike Fisher who are running for Governor. NAPCHAA salutes you the Administrator's for helping to educate our policy makers in this grass roots effort. We as an organization heard back from 35 Representatives, 7 Senators and all 3 candidates running for Governor.

NAPCHAA salutes the following for quick response and their input this month: Representative **Frank LaGrotta**, Representative **Susan Laughlin**, Representative **David Mayernik**, Representative **Mike Turzai**, Representative **Paul Costa**, Representative **Thomas Michlovic**, Representative **John Pippy**, Representative **Jeff Coleman**, Representative **Guy Travaglio**, Representative **Daryl Metcalfe**, Representative **Thomas Tangretti**, Representative **Ted Harhai**. Also, Senator **Jane Clare Orie** and Senator **Allen G. Kukovich**.

Had we waited until the final draft of the 2600 regulations had come out, we would have missed the opportunity to continue to develop ongoing relationships with our leaders. You as Administrators, your residents, their families and many of your employees got to be in-

volved in this process as well. Yes, phones rang off the hook in many offices and lots and lots of mail had to be opened and answered. A job well done!

Now, we must prepare for the most important part of the next phase—the 30 day comment period. All state stakeholders are to receive copies of the final draft within 2 to 3 weeks. It should also be posted on the DPW website. NAPCHAA will make copies available immediately in the SEVEN counties we serve. We will print them and have them available within 24 hours at local locations in each county for pick up. Each home will receive a phone call letting you know when and where to go.

Secondly, NAPCHAA will again form work groups to review the regulations sentence by sentence, paragraph by paragraph and page by page. All are invited to attend and participate. These workshops will be held in each County to encourage your participation. This will happen very very fast since we only have a 30 day window for written comment. We realize that the last week of March is Easter and will keep many of us busy in our Homes. Maybe that is when OLRM will put them out? The work of these work groups will be to be very specific, very accurate, very thorough, including detailed specific suggestions for any and all recommended changes. Once NAPCHAA concludes all workshops we will form it into one final report and share it with other regional coalitions, Center for Assisted Living Management, Pennsylvania Assisted Living Association. NAPCHAA report will also be forwarded to the Independent Regulatory Review Commission and the assigned Committee's in the House and Senate.

We will also mail copies of our NAPCHAA findings to all homes in Allegheny, Armstrong,

Beaver, Butler, Indiana, Lawrence and Westmoreland Counties.

Now you see, TIME is of the essence and we must be VIGILANT.

Here are websites to watch over the next 30-60 days:

Department of Public Welfare
www.dpw.state.pa.us

Independent Regulatory Review Commission

www.irrc.state.pa.us

Pennsylvania Bulletin

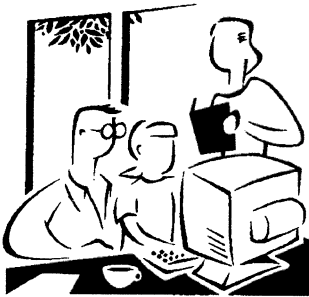
www.pabulletin.com

General Assembly of Pennsylvania

www.legis.state.pa.us

Through the Center for Assisted Living we have been informed that there will be many changes to the final regulations. We thank CALM for their input during this time. How could changes come about? The Personal Care Home Advisory Board and specifically Lynn Foshing up for our residents and we the providers. And the efforts of NAPCHAA and other coalitions all across the state. NAPCHAA's grass root effort with the Administration and the Legislature let them know that our industry will not be fractured anymore and that we would stand together. Stand together to reach common ground and reach specific regulations that are made up of common sense. We must be vigilant to make sure these changes really did take place. **We need you in the coming month to participate. We can do it !!!!!**

NAPCHAA has attend every meeting scheduled on these regulations. NAPCHAA attended and participated in the 3 day meeting last year. We have been there this year. And we will be there for you through out this upcoming process.



Internet addresses are included for those who wish to follow the process. Please call with any questions.

We will continue to explore hiring a lobbyist in the future.

It appears that it may give us a chance to participate in the full legislative process.

A process we the working Administrator's have always been left out of.

The SSI Network is a group of statewide and regional organizations representing consumers and providers concerned about affordable housing and services for Supplemental Security Income (SSI) recipients. SSI is the state-federal assistance program for very low income elderly, disabled, and blind Pennsylvanians. For more information about the Network, contact Beth Greenberg at PANPHA, beth@panpha.org or PANPHA, 1100 Bent Creek Blvd., Mechanicsburg, PA 17050

NAPCHAA provides this as a monthly part of our Newsletter.

As part of the SSI Advocacy Network we believe that education is the key! These monthly updates are distributed to all members of the General Assembly.

Please feel free to call with any questions or comments to Matt at 412-364-6411.

SSI ADVOCACY NETWORK EDUCATIONAL BRIEFING MARCH 2002

Personal Care Home Residents are Primarily Older Women and Need Supervision

The Department of Public Welfare's data says that personal care home (PCH) residents:

- Are primarily elderly. The number of residents age 85 or over has increased from 35.5% in 1995 to 40.4% in 2000. The percentage of residents age 60 and over is 87.5%. Conversely, only 13% of PCH residents are under the age of 60.
- Are mainly women. In 2000, 68% of PCH residents were female, 32% male.
- Are very frail. 11.4% of personal care home residents used canes in 2000, 30% use walkers and 13.4% use wheelchairs. Many have visual 19.5% or hearing 13.7% impairments.
- Need supervision. More than one quarter of the residents 25.4% are reported to have dementia(1), 18.8% are reported to have mental illness and 4.7% have mental retardation.
- May be immobile. In 2000, 2,580 PCH residents were immobile, which means "unable to move from one location to another or has difficulty in understanding and carrying out instructions without the continued full assistance of other persons, or is incapable of independently operating a device such as a wheelchair, prosthesis, walker or cane, to exit a building."

SSI Personal Care Home Supplement Recipients:

- Have very low incomes and very few assets. A person can have an income of no more than \$959>30 per month and may only have \$2,000 in countable assets to qualify for the personal care home supplement.
- Make up a stable percentage of the personal care home population. The percentage of personal care home residents that utilize SSI and the state supplement as a payment source has remained stable from 1995 through 2000, at approximately 21%.

If you are interested in receiving information by county on the number of people who receive the state supplement to SSI for personal care home residents, please contact Beth Greenburg.

(1) Because Alzheimer's Association estimates that one in 10 persons over 65 and nearly half of those over 85 have Alzheimer's disease, we think this characteristic may be underreported in the data DPW receives from PCHs.

KNOW YOUR MEDICARE RIGHTS

More than 2 million people in Pennsylvania are enrolled in Medicare. Unfortunately, many of these people are not aware of their rights under the system.

Every Medicare beneficiary has the right to receive quality health care, be admitted to a hospital if it is medically necessary and stay in the hospital until it is medically safe to leave.

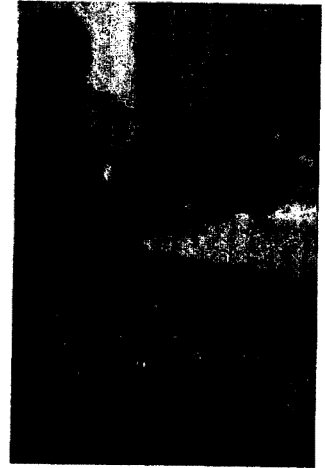
In an effort to both pro-

tect the Medicare rights of the patients and to ensure they are receiving the best possible care, the federal government has appointed various peer review organizations to assess the care provided to Medicare recipients.

KePRO is Pennsylvania's peer review organization. It works under contract with the Centers for Medicare and Medical Services, which is the federal agency that oversees the Medicare pro-

gram. **KePRO** provides its services free to all Medicare beneficiaries, even those enrolled in health maintenance organizations.

If you have questions about your rights under the Medicare program, or feel that any of those rights have been violated, call **KePRO's hotline at 1-800-322-1914**. The hotline is staffed from 9:00 a.m. to 3 p.m. weekdays.



KePRO hotline number is 1-800-322-1914. Services are free to all Medicare beneficiaries.

Out and About NAPCHAA

February was a tremendous month for visiting member Counties. Meetings were held and attended in Allegheny and Westmoreland, and our first in Beaver and Lawrence County.

NAPCHAA also traveled to Erie and Fayette Counties to help organize County Chapters.

Jim Duff from Duff's Personal Care arranged a wonderful dinner meeting on February 15th. The meeting and dinner were sponsored by **MED-FAST Pharmacy**. We salute MED-FAST for their unwavering support of our Industry. They put together a packet with letters they have sent to members of the General Assembly and Editor's of local papers. Also included were the names, addresses, phone numbers, e-mail addresses and committees of all local members of the General Assembly. Lastly, MED-FAST included a disk that anyone can use the letter they composed and put their own or their resident's addresses on.

Lois Hoffman from Hoffman's Care for the Elderly

and **Dana**

Pazzanita of Elderberry Court organized an afternoon meeting of the Beaver County Personal Care Home Coalition. **MED-FAST Pharmacy** also sponsored this meeting and provided snacks and beverages.

Attendance was outstanding at both meetings. The 2nd draft of the proposed 2600 Adult Regulation for Personal Care Homes were covered in depth. All questions were answered and suggestions were made for a plan of action for homes to follow!

We salute Jim & Susan Duff for their quick action in working with their Representative Frank LaGrotta, who was the first to request hearings. We also salute Lois Hoffman and Dana Pazzanita for their quick action with Representative Susan Laughlin. Susan Laughlin has been a tremendous help in understanding our issue and helping articulate it in Harrisburg!

NAPCHAA attended two events in Westmoreland County. The Annual meeting of the

Health and Welfare Council of Westmoreland County. The meeting was attended by Senator Allen Kukovich and Representatives Thomas Tangretti and Ted Harhai. In opening remarks Senator Kukovich expressed his concern over the proposed regulations and the potential harm that if left intact would do to the residents in Personal Care Homes. Representative Tangretti held up Draft #1 and thanked the providers for bringing this to his attention. We salute **Elgin Panichelle of the Westmoreland County Personal Care Home Administrators Association** who clearly defined the potential loss of the 94 homes in the County if the regulations were left intact.

We also attended the monthly meeting of the Westmoreland Personal Care Home Administrator Association. We salute President **Sherry Andreo** and her Association which are truly a proactive group. Letters received from local Representatives were covered and a game plan for the next 30 days was put into place.

*Lois Hoffman
Jim & Susan Duff
Dana Pazzanita
Elgin Panichelle
Sherry Andreo
Med-Fast Pharmacy
&
Anyone we missed ..*

Thank You !!!!!!!!!!!!!



NAPCHAA made presentations to 751 Personal Care Home Administrators in February!



United—working together.
NAPCHAA is on the move.

Welcome New Members !

Dick Day, Doris Franks
D & D's Country Living
1009 Old Noblestown Road
Oakdale, Pa. 15021
412-221-3988 Fax: 412-221-3988

Dana Pazzanita
Elderberry Court
1399 Merchant Street
Ambridge, Pa. 15003
724-266-4077 Fax: 724-266-2666

Maryjane Lesnick-Mertz
Ridgewood Place Assisted Living
Residence
1460 Renton Road
Plum Borough, Pa. 15239
412-798-1855 Fax: 412-798-1865

Karen Croose
Caring Hands Mature Living
P.O. Box 398
Acme, Pa. 15610
724-423-4882

Scott Farabaugh
New Hope Assisted Living, Inc.
300 Union Avenue
Pittsburgh, Pa. 15202
412-761-4673 Fax: 412-761-0135

Cathy McCurdy
Oak leaf Personal Care Home
3800 Oak leaf Road
Pittsburgh, Pa. 15227
412-881-8194 Fax: 412-888-8298

Daniel Hill
Rural Valley Manor
521 Main Street
Rural Valley, Pa. 16249
724-783-6898

Linda Mueller
Colonial Garden Guest House
121 Stepland Road
Butler, Pa. 16002
724-295-2451 Fax: 724-295-0600

Olivia A. Erdley, Owner
Erdley's Sunnyside Personal
Care Home
RD #5—Box 49
Kittanning, Pa. 16201
724-545-9668 Fax: 724-545-9668

Arthur Brozell
Licensed Social Worker
4982 Lakewood Road
Gibsonia, Pa 15044
724-444-6889

Len Capuzzi
East Deer Personal Care Home
967 Freeport Road
Creighton, Pa. 15030
724-226-2331 Fax: 724-226-3579

Susan M. Brenenberg
St. Mary's Courtyard, Inc.
211 Garnier Street
Sharpsburg, Pa. 15215
412-784-8344 Fax: 412-784-8348

Jane A. Sherry
Abbyhill Assisted Living
258 Bonniebrook Road
Butler, Pa. 16002
724-285-5348

Cheryl Moore
Sycamore Estate
717 Duquesne Blvd.
Duquesne, Pa. 15110
412-466-6787 Fax: 412-466-5874

Elgin Panichelle, RN
Carmella's House
P.O. 73 Cemetery Road
Crabtree, Pa. 15624
724-837-4811 Fax: 724-853-1862

Lois M. Hoffman
Hoffman's Care for Elderly PCH
1233 Second Avenue
Conway, Pa. 15027
724-869-3344

Dr. Christina Teimouri, DPM
Beaver Valley Foot Clinic
P.O. Box 1205
Aliquippa, Pa. 15001
724-375-1577 Fax: 724-857-0855

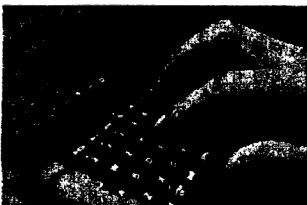
Erica Gevaudan
Asbury Place
760 Bower Hill Road
Pittsburgh, Pa. 15243
412-571-5661 Fax: 412-571-5669

Judy Reynolds
Cedarwood Circle, Inc.
105 Cedarwood Circle
Russelton, Pa. 15076
724-265-3900 Fax: 724-265-3919

"I get more for my membership money (\$50.00) a year from NAPCHAA than I do from any other Association.

Legislation updates, continuing education credit's and more !"

Bill Brown, Creek Meadows Guest Haus



We are on the world wide web at:
www.napchaa.org

Check us out.

Welcome New Members !

Diane Holderny

Community Care Plus PCH
706 Rochester Road
Pittsburgh, Pa. 15237
412-364-6987 Fax: 412-364-9260

James & Susan Duff

Duff Personal Care
RD 6 Box 538
New Castle, Pa. 16101
724-924-2191

Stella Skeba

Harrington Homes, Inc.
920 Ridge Road, P.O. Box 238
Ambridge, Pa. 15003-0238
724-266-8235 Fax: 724-266-0304

Hazel Day

Hazel day's Homes
185 Dunn Avenue
Washington, Pa. 15301
724-222-7804

Carol McDowell

Maplewood Manor
461 Maplewood Avenue
Ambridge, Pa. 15003
724-475-3974 Fax: 724-475-1976

Brooke Mainmone Ed McQuade

Mike Beechino
Mercy Behavioral Health
St. Paul's Manor
148 Monastery Street
Pittsburgh, Pa. 15203
412-431-2461 Fax: 412-431-2454

Sandra Hockenberry

Mission Pharmacy Services
316 First Avenue, Suite 200
Kittanning, Pa. 16201
724-545-1600 Fax: 724-545-1668

Ruth & Ken Noble

Noble Manor
RD #2, Box 35
Worthington, Pa. 16262
724-297-9288 Fax: 724-297-3299

Ronald G. Duez

Quality Living Center of Crawford County
16871 Craig Road
Saegertown, Pa. 16433
814-763-2404 Fax: 814-763-3416

James & Annie Pry

Russell House
RD #1 Box 226
Cowansville, Pa. 16218
724-545-2268 Fax: 724-545-3100

Howard Manns

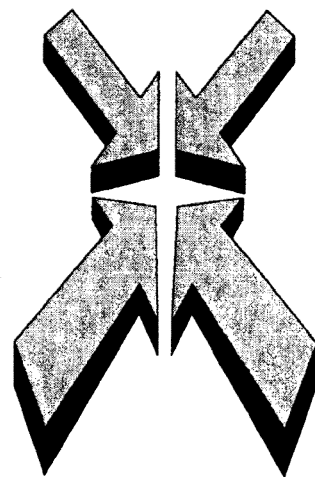
The Worthington at Adams
500 Seven Fields Blvd.
Mars, Pa. 16046
724-779-5020 Fax: 724-779-7750

Jane Dotter

Dotter Family Homes, Inc.
1465 Old Steubenville Pike
Pittsburgh, Pa. 15205
412-787-1720 Fax: 412-787-2260

Michelle Yervace

Butler YWCA Personal Care
Residence
120 West Cunningham Street
Butler, Pa. 16001
724-282-0021



Membership focused, united and working together on legislation and education.

Personal Care Homes and Service Providers from Allegheny, Armstrong, Butler, Beaver, Indiana, Lawrence and Westmoreland Counties.

The costs of personal care home care per day in 2000 was \$76 per day.

Source: PANPHA survey of member personal care homes.

State Revenues Fall Short of Expectations

Pennsylvania's General Fund revenue had fallen short of expectations by \$438 million as of January 2002. Unfortunately, the state cannot predict the total shortfall for the fiscal year, since it is early in the year.

The revenue picture will probably change significantly in the coming months. In fact, Gov. Schweiker's administration recently increased its estimate of the budget shortfall by more

than 50 percent, to \$622 million. The most significant watch will be March and April, as personal income tax checks will begin to come in. Taxpayers will owe final payments in April for taxes on non-wage income, such as interest, dividends and capital gains. The non-wage income includes income and profits from business, like limited liability companies and Subchapter S companies. The state will also watch

corporate tax receipts because first quarter estimate payments from calendar year taxpayers are due in March 2002. Also, like personal income taxpayers, calendar year corporate taxpayers



For those with E-mail, we will start sending Newsletter by E-mail in April of this year.

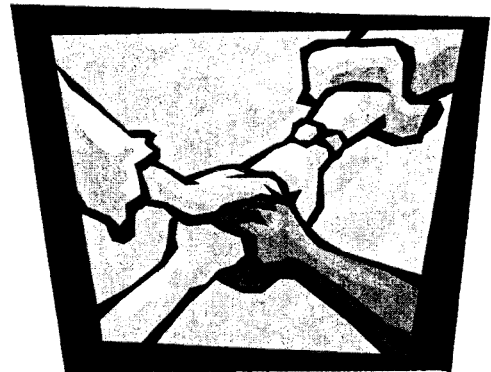
NAPCHAA NEWS

NAPCHAA
One Windsor Way
Pittsburgh, Pa. 15237
Phone: 412-364-6411
Fax: 412-318-2077
Email: mharvey@windsorplace.com



Mark Your Calendar—Recognize & Make Them Shine !

- March 2002 National Professional Social Worker Month
- March 30, 2002 National Doctor's Day
- April 24, 2002 National Professional Secretaries Day
- April 21-27, 2002 National Volunteer Week
- May 6-12, 2002 National Nurse's Week
- May 12-18, 2002 National Personal Care Home Week
- June 6-13, 2001 National Nursing Assistant Week
- Fall 2002 National Housekeeper, Laundry & Maintenance Week
- Fall 2002 National Dietary Week



Teamwork gets the job done !!!!!!!!!!!!!!!

This is a great time to mark your calendars and show your dedicated professionals how much you appreciate the compassionate way they "Help People Help Themselves."

NORTHERN AREA PERSONAL CARE HOME ADMINISTRATOR'S ASSOCIATION

Volume 3, Issue 4

APRIL 2002

Serving:

Allegheny

Armstrong

Beaver

Butler

Clarion

Crawford

Indiana

Lawrence

Mercer

Venango

Washington

Westmoreland

Counties

Ed Rendell—Responds

It all started back in January. Continued into February and finished in March. Ed Rendell visited Hoffman's Care for the Elderly in Beaver County.

At that time Lois Hoffman shared her concerns about the proposed 2600 draft regulations. Ed Rendell listened and asked if he could come back again and meet with Lois and other PCH administrator's.

Lois set up the meeting and had local homes represented and had a NAPCHAA officer on hand for the second meeting. Sitting face to face in Lois's livingroom each person expressed their great concern to Ed Rendell about specific proposed regulations and the effect they would have on their residents and businesses. Ed

Rendell listened intently, asked many questions and made a commitment that he would investigate the proposal and get back to them.

Just as Beaver County, Ed Rendell visited Personal Care Homes through out the State. He heard the same message over and over again. We salute all those involved for planting the seed and helping it to grow so that Ed Rendell clearly understood that we as PROVIDERS have not been heard through out this entire process.

Les Ludwig and Debbie Wiseman NAPCHAA members continued the discussion with Mr. Rendell's staff this month. Showed the projected impact of the proposed staffing ratio, licensed professionals for medications, over regula-

tion on staff training and more. The result, closed homes across Pennsylvania. So, we salute Ed Rendell! He listened. He responded. He took action.

This week, Ed Rendell announced that he supports a moratorium be placed on the proposed 2600 draft regulations and they be held until the next governor takes office because the PROVIDERS have not been heard from.

Ed Rendell took the lead. Where are you Bob Casey and Mike Fisher?

If you would like to help in Ed Rendell's campaign here is information for you.

Ed Rendell for Governor
622 Second Avenue
Pittsburgh, Pa. 15219

412-575-5858

NAPCHAA - Executive Board

Matt Harvey, President
412-364-6411

Ken Grey, Vice President
724-783-2121

Judy Reynolds, Vice President
412-767-4933

Bill Brown, Treasurer
724-452-7378

Jeanette Lintelman, Secretary
724-443-0800 ext. 288

Next NAPCHAA meeting: April 9, 2002-St. Barnabas-11:30am-1:30pm

Call Jeanette Lintelman 724-443-0800 ext. 288 to reserve your seat.

Local Legislator's Listen—Keep Writing !

On Friday March 22nd NAP-CHAA held a Regional Meeting for **Armstrong** and **Indiana** Counties at Grey's Colonial Manor in Kittanning. Lunch was provided by Ken Grey and family and **Mission Pharmacy** donated the food and beverages.

NAPCHAA was pleased to have **Senator Don White** ® on hand for our 2nd meeting with him this year. Also in attendance was **Representative Jeff Coleman** ® and Lisa M. Baker from **Representative Fred McIlhattans's** office. NAP-CHAA salutes these three for taking time to listen to providers.

Ken Grey opened the meeting and those in attendance began to express their concerns about the proposed regulations: Non-smoking only, staffing ratio's, DPW's lack of enforcement of current regulations since 1992, medication draft, not being able to pass your business on to a family member in the future if proposed administrator qualifications went through, changes in the 30 day notice and more. **Senator White** listened and made a commitment that he would work to make sure our voice is heard in Harrisburg! He also asked those in attendance to continue to keep him posted and he would keep in contact

with them as well.

Representative Jeff Coleman listened and asked many questions so that he understood the specific issue and the end result of each if they went through. He visits PCH's on a regular basis and understands the Industry. He as well, asked those in attendance to keep him posted and he would do whatever necessary to make sure our voice is heard.

Lastly we would like to salute **Representative Daryl Metcalfe** for his support and his letter to Feather Houstoun, Secretary of the Department of Public Welfare.

Pennsylvania Personal Care Home Advisory Board

On March 14th, Matt Harvey, Ken Grey, Sister Kelly O'Mahony, Linda Mueller and Lynn Fosnight traveled to Harrisburg to attend the march meeting of the Pennsylvania Personal Care Home Advisory Board.

One of the main presentations was by the Office of Licensing and Regulatory Management. Teleeta Nevius, Andrea Algatt and Ellen Gentry presented the 3rd draft of regulations and sought input from those in attendance. The room was

packed and many differing opinions were heard.

NAPCHAA salutes Walt Young and Lynn Fosnight, Board members for speaking out in a clear voice for the providers of Pennsylvania.

The most alarming part of the day was hearing OLRM say many times that it was the first time they heard some

input? Alarming because NAP-CHAA and many many providers had already submitted so much information that apparently had been missed!

We will not rest until our voice is heard Harrisburg !

NAPCHAA will be vigilant.

Please see the reorganization of the PCH Division on the next page.

What a great suggestion ! That is the 1st time we have heard that ! ??????????

NAPCHAA in the Lead !

When the 3rd draft of the proposed 2600 PCH regulations were posted NAPCHAA took the lead in getting copies to 678 homes in 13 Counties.

Why ? So, providers would have a chance to review them and judge for themselves how



Proud to be American !!!!!!! Proud to lead !!!!!!!

they would impact their residents and businesses.

NAPCHAA also scheduled and is in the process of sponsoring 11 meetings through out Western Pennsylvania to solicit input from providers. This information will be

passed on to the Office of Licensing and Regulatory Management.

Where did your dues go this month? Postage \$1507.20 (2 mailings—1 to the entire state), Printing \$924.48, Supplies \$201.70, Administrative cost 0. All of our time is donated.

Join NAPCHAA today ! \$50.00 yr

Office of Social Programs Bureau of Home and Community Based Services Adult Residential Facilities Reorganization

The Department of Public Welfare has reorganized the division that oversees Personal Care Homes. Beverly A. Doherty has been appointed as head of the Bureau of Home and Community Based Services.

Beverly Doherty believes that the reorganization provides more support for the division by dividing the State in two with Executives to oversee each half. 5 new Licensing Representatives have been added as well.

Bureau of Home and Community Based Services

Beverly A. Doherty

Welfare Program	Adult
Specialist Supervisor	Residential
Vacant	Facilities
Welfare Program Specialist	

Charles Coates

Eastern Region

Adult Residential Facilities

Kathleen M Gerrity, Welfare Program Executive		
Philadelphia	Norristown	Northeast
Field Office	Field Office	Field Office
Beulah Perkins	Vacant	Duane Valance
Lic. Admin	Lic. Admin	Lic. Admin

Western Region

Adult Residential Facilities

Patsy Taylor-Moore, Welfare Program Executive		
Central	Mid-Western	Western
Field Office	Field Office	Field Office
Philip Lehman	Diane Kutzer	John Pinchotti
Lic. Admin	Lic. Admin	Lic. Admin

Pepper and Hamilton

As you know by now, NAPCHAA has retained the services of Pepper and Hamilton to "lobby" on our behalf to the Independent Regulatory Review Commission, Senate Public Health & Welfare Committee, House Health & Human Services Committee and the Department of Public Welfare.

A mailing has been completed to

all Personal Care Homes in Pennsylvania and all County and Regional Alliances. The mailing was done to show our proactive stance in the Industry and solicit funds for support in this endeavor. We will start listing all donors to the effort in our May NAPCHAA Newslet-

ter.

Our first goal is to stop these regulations until we the providers are heard. And if we can't stop them, to work within the system to force change to the key areas that will cripple our industry.

*Lois Hagarty and Eloise Frazier
have the experience to deliver
for us.*

Thank You Members

NAPCHAA would like to THANK many members for hosting regional meetings during the 3rd draft of the proposed regulations.

Westmoreland County Personal Care Home Administrator Association hosted an outstanding meeting at Cordia Commons. Hat's off to Elgin PanPanichelle and Sherry Andreo. Also, Cordia Commons for always hosting !

The Butler YWCA and Michelle Yerace for hosting a great workshop meeting where regulations were

broken down and suggestions made.

Ken Grey and Mission Pharmacy for hosting and feeding Armstrong and Indiana County.

Hazel Day for hosting a sit down working session on the regulations. Excellent feedback was attained and will be applied from Washington County.

In Advance we would like to thank Ron Duez of Quality Living Center of Crawford County for host-

ing Crawford County. Jim Duff of Duff's Personal Care and Med-Fast Pharmacy for hosting Lawrence County. Barb Price of Fosnight Retirement Home, Jeanette Lintelman of St. Barnabas and Erica Gevaudan of Asbury Place for hosting Allegheny County. Lois Hoffman of Hoffman's Elderly Care and Dana Pazzanita of Elderberry Court and the Beaver County Coalition for hosting us.

Lastly, Ken Grey and Judy Reynolds for attending regional meetings with Matt Harvey to spread our message.

WELCOME NEW MEMBERS

Adele Christopher
Keeper Of The Flame, Inc.
60 W. Clare Street
Blairsville, Pa. 15717
724-248-9560 Fax: 724-248-9570

Laura Partridge
UPMC Senior Living Corporation
709 Russellton Road
Cheswick, Pa. 15024
412-784-5175 Fax: 412-784-5088

Greg or Fran Day
Day's Personal Care Home
821 N. Main Street
Washington, Pa. 15301
724-228-7979

Judy Gmitter
Atria Assisted Living
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412-884-1200 Fax: 412-884-5605

Diane Clarke
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Etna, Pa. 15223
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Karen Adams
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Charleroi, Pa. 15022
724-483-7171 Fax: Same

Kenneth Lockhart
Osborne Mobile Diagnostic Services
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Brentwood, Pa. 15227
412-882-9729 Fax: 412-882-3441

Ralph Power
Autumn Commons Personal Care
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Duquesne, Pa. 15110
412-469-9669 Fax: 412-469-9669

Regilla Blair, Ray McCurdy
Blair Personal Care Homes, Inc.
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Katie Miller, Crystal Hoak
Cedar Manor Personal Care Home
RD 1, Route 422 Box 219
Edinburg, Pa. 16116
724-654-8050 Fax: 724-657-1385

Carolle Moses
Lawrence County Assn for Retarded
Citizens
101 South Mercer Street, Room 306
New Castle, Pa. 16101
724-685-8515 Fax: 724-658-8566

David Barna
Med Fast Pharmacy, Institutional
3589 Brodhead Road, Sutie 1B
Monaca, Pa. 15061
800-850-3396 Fax: 724-774-3034

Susan Leise
Outlook Pointe at Chippewa
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Beaver Falls, Pa. 15010
724-891-333 Fax: 724-891-3338

Leethia Haddad
The Residence at Willow Lane
30 Herkel Road
McKees Rocks, Pa. 15136
412-331-6139 Fax: 412-331-8146

Absolute Supply Company
P.O. Box 654
Allison Park, Pa. 15101
724-444-7722

WELCOME NEW MEMBERS

John or Tracy Marflak Marflak Personal Care Home 6181 Brownsville Road Extension Finleyville, Pa. 15332 724-348-6438 Fax: Same	Charleroi, Pa. 15022 724-489-1562 Fax: 724-489-9390 Judith R. Mc Crea Mc Crea Homes 970 Clearfield Road Box 82 Fenelton, Pa. 16034 724-445-2784 Fax: Same Christine Homa Country Meadows Manor, Inc. 1126 Ross Avenue Ford City, Pa. 16226 724-763-7170 Fax: 724-763-3164 Patricia Friend Lynn's Personal Care Home 3748 Windgap Avenue Pittsburgh, Pa. 15204 412-331-0979 Fax: Same Leslie & Craig McKinney Applewood Personal Care Home 903 Morgan Street Brackenridge, Pa. 15014 724-224-1822 Fax: 724-224-1480 Mary Joyce & Felix Morreo Sunset Ridge Personal Care Home 436 High Street Derry, Pa. 15627 724-694-3105 Fax: 724-694-0205	Margaret Cramer Villa Angela at Saint Anne Home 685 Angela Drive Greensburg, Pa. 15601 724-837-6070 Fax: 724-837-1063 Jacque Moyle Serra Manor Group, Inc. 2514 Main Street Munhall, Pa. 15120 412-462-3333 Mary Jo & Harry Wright Stone Brook Manor, Inc. P.O. Box 606 Rowe Road Manor, Pa. 15665 724-863-0802 Steve Upor Easy Living Management Corp. One Corporate Drive Hunker, Pa. 15369 724-755-1070 Fax: 724-755-1072 Patricia Hohman Hohman's Personal Care Home 1219 Forest Avenue New Kensington, Pa. 15068 724-335-2372 Fax: 724-335-2626
St. Andrews Village/Norma Malek Village House 1155 Indian Springs Road Indiana, Pa. 15701 724-464-1637		
John Williams Maple Valley Personal Care Home 2212 Anthony Run Road Indiana, Pa. 15701 724-465-4343 Fax: 724-465-4543		
Mary Jo Arena Cronin Hillview Home, Inc. 615 Cornell Street Coraopolis, Pa. 15108 412-264-5154 Fax: 412-264-2098		
Tina Moore Emerson Square Per- sonal Care Home 1703 Warren Road Indiana, Pa. 15701 724-463-3111 Fax: 724-349-2201		
Gary Wible West Malden Manor, Inc. 1275 Lincoln Avenue		

NAPCHAA NEWS
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Email: windsorplace@hotmail.com



Matthew C. Harvey
President

www.napchaa.org

NAPCHAA—The Largest Regional Coalition

The Northern Area Personal Care Home Administrator's Association continues to grow! In 1993 NAPCHAA started with members from Allegheny, Beaver and Butler Counties. As of March 31 we now are into 12 Counties in Western Pennsylvania.

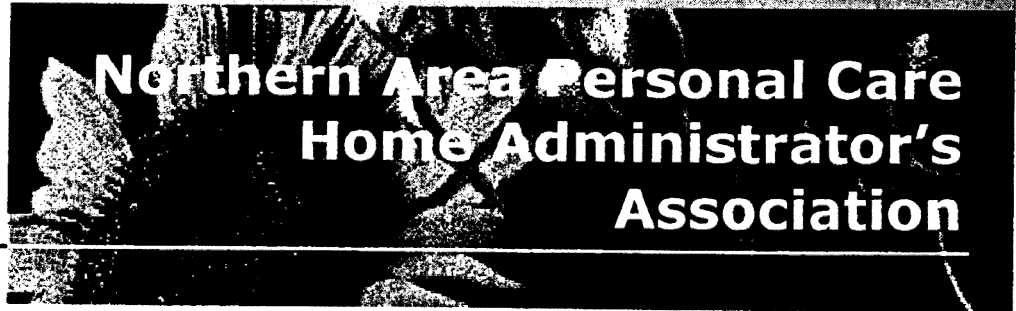
New County members over the last 3 years are Armstrong, Clarion, Crawford, Indiana, Lawrence, Mercer, Venango, Washington and Westmoreland Counties.

We have been contacted by homes in Erie, Fayette and Greene Counties as well and will look to get out to all 3 Counties over the next few months.

NAPCHAA works together with County Associations that are already in existence. We are active

partners with the Beaver County Coalition and the Westmoreland County Personal Care Home Administrator's Association.

NAPCHAA works at 2 goals a year: 1) Education through Continuing Education Credits that are offered to members at no charge. 2) Legislation/Regulation. NAPCHAA has made 26 trips to Harrisburg over the last 3 years to meet Legislators, attend every hearing that pertains to our Industry and attend and participate in every regulation meeting. 578 Personal Care Homes. 23,231 residents. Let our voice be heard. Join today!



Northern Area Personal Care Home Administrator's Association

Serving:

Allegheny

Armstrong

Beaver

Butler

Clarion

Crawford

Indiana

Lawrence

Mercer

Venango

Washington

Westmoreland

Counties

NAPCHAA Officers

Matt Harvey, President
412-364-6411

Ken Grey, Vice President
724-783-2121

Judy Reynolds, Vice President
412-767-4933

Bill Brown, Treasurer
724-452-737

Jeanette Lintelman, Secretary
724-443-0800 ext. 288

THANK YOU MEMBERSHIP!

Tremendous. One word says it all. 170 Administrator's from 10 counties attended one of the two meetings held on April 17th at Cordia Commons and April 18th at St. Barnabas.

NAPCHAA extends a **THANK YOU** to Teleta Nevius and Ellen Whitesell for coming, listening and letting us participate in this process.

We have asked members who attended either meeting to state how they felt about the meeting that they attended.

"I attended the meeting at St Barnabas on April 18th. I felt all comments were well received by Teleta. She seemed open for any suggestions—all offered were well presented. I was proud of those who spoke they did so with intelligence and from the heart. I went away from the meeting with hope, though, I know we still have lots to do."

Christine Homa, Country Meadows Manor

"I feel the meeting held at St. Barnabas was the very beneficial. The large representation of providers, expressing concerns to Teleta Nevius regarding proposed regulations, displayed a solidarity that **caught their attention.**

Katie Miller, Cedar Manor

"I attended the regulation meeting that was held on Thursday 4/18. I was pleased by the number of Personal care Home Administrators and owners that attended. This showed we were serious about our cause. I felt Matt conducted the meeting in a very professional manner. I was pleased to hear that some of my major concerns such as staffing ratios were changed. I'm not sure that I have that warm of a feeling that the ladies heard all of what we tried to say, but I think we may have made some leeway with the regulations. It is just such a shame that they waited so long to hear our voices. Who knows our job better than we do, we should have been heard and included from the beginning, then maybe we would not have had to scramble so hard now."

Linda Mueller, Colonial Gardens

"It appears the biggest source of contention concerning the new proposed regulations 2620 are the following: Retrofitting changing the physical attributes of a facility—bathrooms and room sizes is too costly. I can see future facilities following

the proposed sizes but current homes could never afford this remodeling. I expect an increase in elderly abuse because no one can be a caretaker 24/7 without a break. Families would not be able to afford caretakers on an SSI income thus no ability to get a break. Lastly, it appears all this has been done so quickly that the powers to be have not even had a chance to do their homework. If you are going to change the bible, you must read the bible first."

Maryjane Lesnick-Mertz, Ridgewood Place

"We are fortunate to have the dedication and perseverance of the officers, committees and members during this stressful transition in the proposed regulations. The only information that I have access to is through the meetings provided by NAPCHAA. The meetings I have attended were well worth attending. Information and views expressed by the other members is outstanding and comforting. Just knowing the other administrators feel the way I do helps. To everyone who works so hard for us—Thank you!"

Diane Holderny, Community Care Plus Personal Care Home

NAPCHAA WANTS YOU!

**The
Northern Area Personal Care Home
Administrator's Association**

Wants & Needs you to join as a member !

Dues are \$50.00 Year

**What do you get for \$50.00:
11 Monthly Newsletters
Free Continuing Education Credits
Representation in Harrisburg
Regularly Scheduled Meetings
10 Counties
705 Personal Care Homes
Speaking in ONE VOICE !!!!**

Join the LEADER - Join NAPCHAA

**Last Call - We can't afford to keep mailing to you, if you choose
not to join us. Let us stand united as an Industry !**

Thank You Contributor's to Lobbyist Fund!!!

The Adams House	Lynn's Personal Care Home	Quiet Ridge Manor, Inc.
Shady Oaks Personal Care	Applewod Personal Care Home	Fosnight Retirement Home, Inc.
Rosewood Manor	Sunset Ridge Personal Care Home	Ferraro Personal Care Home
Rivercliff Terrace, Inc	Margaret Cramer	Marian Manor
Charles & Rose Ruffner	Elderberry Court	Witt/Yoder Personal Care Home
James J. Macurak	West Malden Manor, Inc.	Our House-Our House, Too
Maureen & Mary Rushe	Hinzy's Personal Care Home	Villa St. Teresa
Sandra Ryan	Evergreen Assisted Living, Inc.	Golden Heights Personal Care
Ruth & Everett Green	John & Mary Reid	Erdley's Sunnyside Personal Care
Sycamore Estate	Ann M. Gray	Hillview Home, Inc.
Serra Manor Group, Inc.	Latrobe Care Center, Inc.	Boyd House, Inc.
Hohman's Personal Care Home	Pine View Personal Care Facility	Autumn Commons
Susan's Victorian Cottage	The Pristine Pines of Wexford	Weir Personal Care Home
Mildred Roudebush	Keisch's Personal Care Home	Serenity Personal care Home
Professional Specialized Pharmacies—Mission Pharmacy	Passavant Memorial Homes	Absolute Supply Company
Mc Crea Homes	Fernwood Manor Personal Care	Wonder's Personal Care Home
Grey's Colonial Acres Personal Care Home	Brandywine Assisted Living at Dresher Estates	Pine Manor Home
Grey's Colonial Manor Assisted Living	Cedarwood Personal Care, Inc.	Victorian Gardens Personal Care
Stone Brook Manor, Inc.	General Medicine Practitioners and Specialist, P. C.	Windsor Place
Ridgeview Residential Care	Cedarwood Circle, Inc.	Homeward Bound
Corwin Country Haven	Personal care Home Placement	Williams Personal Care Home
Schoolyard Square	Annie's Personal care Home	Harbor View Towers
Our Mother of God Counsel Center	Windsor Place, Inc.	Pine Haven Home
Wyoming Valley Manor	The Residence at Willow Lane	P Haight's Care Home
Jermyn Manor	Whispering Acres	Partners In Placement, Inc.
Rose of Sharon Home	Cedar Manor Personal care Home	Golden Heritage Personal Care Home
D & D's Country Living	Arthur D. Brozell	Faith Friendship Villa of Mountville
Personal care Resource Center, Inc.	New Hope Assisted Living, Inc.	Ashby's Personal Care Home
Carmella's House	Evening Star Personal Care Home, Inc.	
Easy Living Management Corporation	Colonial Terrace Personal Care Home	
	YWCA Personal Care Residence	
	Barb & Frank's Personal Care Home	

Contributions are still being accepted. Join our effort today. Unified, one voice being presented in Harrisburg for we the PROVIDER only!

WELCOME NEW MEMBERS!

Barbara & John Marieski
Quiet Ridge Manor
1318 Arch Street
Mc Keesport, Pa. 15132
412-672-5212 Fax: 412-672-8288

Tom Ferraro
Ferraro Personal Care Home
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Rose M. Yoder
Witt/Yoder Personal Care Home
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Morris, Pa. 16938
570-324-5611 Fax: 570-324-6030

Lorraine Confer
Our House—Our House, Too
327 Howard Street
S. Wmspt, Pa. 17702
323-9525 Fax: 323-1192

Sister M. Anne Angelcyk
Villa St. Teresa
1215 Springfield Road
Darby, Pa. 19023
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Golden Heights Personal Care Home
3522 Route 130
Irwin, Pa. 15642
724-744-3200

Verna Lee Doheny
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Melvin T. Swogger
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Bonnie Tolan
Bonnie Brook Home
111 Bonnie Brook Home
Cabot, Pa. 16023-2005
724-352-4210 Fax: 724-352-2980

Ricard E. Detar & Carol Denale
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Thomas Scanga
Pine View Personal Care Facility
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Passavant Memorial Homes
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Kathy Culbertson
Hixenbaugh's Convalescent Home
327 Main Street
Claysville, Pa. 15323
724-663-5911 Fax: 724-663-5290

Margaret Eby
Personal Care Home Resource, Inc
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Jayne Mc Gee
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Indiana, Pa. 15701
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Marion Center, Pa. 15759
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9503 State Road
Philadelphia, Pa. 19114
215-824-4200

Susan Jones
Susan's Victorian Cottage
RR 5, Box 64-E
Mt Pleasant, Pa. 15666
724-423-8706 Fax: 724-423-6238

Ellen Newman
Brandywine Assisted Living at
Dresher Estates
1405 N. Limekin Pike
Dresher, Pa. 19025
215-591-4000 Fax: 215-591-4520

Inside Story Headline

Doris Weir & David Eastman
Weir's Personal Care Home
512 McClintok Avenue
Pittsburgh, Pa. 15214
412-231-1138

Dianne Burns
27 Noster Street
Pittsburgh, Pa. 15212
412-231-7718 Fax: Same

Cindy Kovach
Sherwood Oaks
100 Norman Drive
Cranberry Township, Pa. 16066
724-776-8475 Fax: 724-776-8468

Phyllis Mrosco
Amber Glen at Forest Hills
107 Fall Run Road
Pittsburgh, Pa. 15221

412-244-9901 Fax: 412-244-1548

James & Elizabeth Kitzmiller
Rose Manor Personal Care Home
9176 Rt 119 Hwy South
Blairsville, Pa. 15717
724-248-1444 Fax: Same

Don Mann
Golden Heritage Personal Care Home
500 Third Avenue
724-763-3007

Charles H. Shade
Shady Oaks Personal Care Home, Inc
4011 Cook Road
Gibsonia, Pa. 15044
724-443-2295 Fax: Same

Joseph S. McCarthy
Rose Valley Retirement Village

818 Village Drive
Pittsburgh, Pa. 15237
412-364-2007

Christopher L. Dixon
Evening Star Personal Care Home
200 Caldwell Avenue
Wilmerding, Pa. 15148
412-823-1654

Teresa Ashby
Ashby's Personal Care Home
752 Stambaugh Ave
Sharon, Pa. 16146

Judith Howes
Alterra Wynwood
10 Adams Ridge Boulevard
Mars, Pa. 16046
724-779-4300 Fax: 724-779-4310

ED RENDELL for GOVERNOR

NAPCHAA does not make it a habit to endorse or support candidates for public office. In fact, this is only the second time we as an organization have taken this step. Last year we endorsed and supported **Jane Clare Ori** in a special election for State Senator in the 40th District. **Senator Ori** serves her constituents well.

Ed Rendell is the only candidate for Governor who visited Personal Care Homes

across Pennsylvania. Administrators explained to **Ed Rendell** about what the proposed regulations would do to their residents and businesses. He listened, learned and investigated. In the end, **Ed Rendell** called for a moratorium to stop the process until the next Governor took office. Why? Because the providers were left out of the process.

Where was Bob Casey and Mike Fisher on the issue? Sit-

ting on the fence. Waiting to see how the campaign moves forward.

Where was **Ed Rendell** - in the homes, meeting Administrators, residents and families. The negative campaign ads being run by Bob Casey are disgusting and are what have turned so many people off to the political process. Don't let them fool you. Vote Personal Care-**ED RENDELL** for Governor of Pennsylvania.



**ED
RENDELL
for
GOVERNOR
of
PENNSYLVANIA**

NAPCHAA MEMBERS:

May place advertisements in the monthly Newsletter at no charge.

We will be starting to accept PAID advertisements by September of this year to offset the cost of the Newsletter. Service providers - keep it in mind!

Excellent Rental Property Available

Over 12,000 square foot brick building available to be built to your specifications. Can be used as a Personal Care Home, Assisted Living Facility, Adult Day Care, Etc. Quiet residential neighborhood in the Spring Hill Area of Pittsburgh. Conveniently located just 5 minutes from I279, 10 minutes to Allegheny General Hospital or Downtown. On bus and emergency snow removal routes. The building has large meeting/banquet type rooms on 2 floors. Ceiling heights range from 9' to 13'. Added space available in the full attic and basement. Back porch over looks large back lawn with beautiful old oak and maple trees. Additional landscaping will be considered. Large parking area able to accommodate at least 50 cars. Owner is willing to work with your ideas and build to your specifications. The community is in strong support of a care facility. For additional information or a personal consultation, please contract the property manager at 412-322-3584

NAPCHAA NEWS

NAPCHAA
One Windsor Way
Pittsburgh, Pa. 15237
Phone: 412-364-6411
Fax: 412-318-2077
Email: windsorplace@hotmail.com

WWW.NAPCHAA.ORG



Matthew C. Harvey
President

NAPCHAA NEXT
SCHEDULED MEETING:

MAY 14, 2002

ST. BARNABAS
GIBSONIA, PA.

11:30am-1:30pm

Lunch \$5.00

Make your reservation by calling
Jeanette Lintelman at:
724-443-0800 ext. 288

ED RENDELL

for

GOVERNOR

VOTE MAY 21st

REGULATION SCORECARD

As of this printing, the proposed regulations are scheduled to be printed in the Pennsylvania Bulletin the 1st to 2nd week of May. We salute DPW/OLRM for pushing back the printing to continue to make changes to the regulations.

Here are other changes that have been made to date:

- Staffing ratio's have been eliminated and the current 2620 language is accepted. 1 hour for mobile/2 hours for immobile residents. Support plan must state who needs more care if necessary.
- 16 & 17 year olds are returned to duty to provide direct care. NAPCHAA is negotiating on stipulations put into place. We do not believe they are necessary.
- Language is being changed that requires a separate activity room. The intent was to have puzzles and materials available for resident's at all times. Not a separate room.
- Qualifications for Administrator's have been dropped. (ie-RN, LPN, etc.) Changes have been made to Administrator training instead.
- Administrator Training 120 hours classroom time. 160 hours on the job training. Testing at both intervals.
- Nursing Home Administrators would be required to take the initial test from the 120 hour class. Also be required to do 40 hours of on the job training.
- Annual screening within 30 days before or after anniversary date.
- Standardized Screening tool within 72 hours of admission. Resident and Legal Guardian to be involved in process.
- **NAPCHAA WILL KEEP YOU POSTED ON CHANGES AND PRINTING DATE IN THE PENNSYLVANIA BULLETIN.**



NAPCHAA, Pepper & Hamilton working to negotiate and come to common ground with consumer advocates and DPW/OLRM.

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Volume 3, Issue 6

June/July 2002

NORTHERN AREA PERSONAL CARE HOME ADMINISTRATOR'S ASSOCIATION

NAPCHAA NEWS

3 HOMES CLOSE IN SOUTHEASTERN PENNSYLVANIA

The Department of Public Welfare has accepted a voluntary closure from 3 homes in Philadelphia. The 3 homes house 287 residents. This is the largest undertaking by DPW in doing assessments on all 287 residents and helping them find another home within 60 days.

DPW has appointed a Manager to oversee the closure of the 3 homes. She is Francis Smith. Kathy Gerrity, Welfare Program Executive and Bea Perkins Head of the Philadelphia Field Office are on site and visiting each home 3 times a day to ensure residents needs are being met. Duane Valance, Phil Lehman, Diane Kutzer and John Pinchotti are also helping cover the 3 homes.

From Harrisburg Secretary Feather Houston, Bill Gannon and Bev Doherty are overseeing the move.

Each resident receives an assessment which covers, physical, behavioral and options. The assessments are being completed by the Mental Health/Mental Retardation Philadelphia office, Philadelphia Corporation on Aging and Veterans Association. The group that completes the assessment on the resident then tours the resident to other homes to help them find a home they want to go to. They then oversee the move and transportation of the resident.

Each resident also offered a choice of consumer advocate if they choose to have one accompany them through out the process. They could choose from an Ombudsman, Health Law Project or South Eastern Pennsylvania Mental Health Association.

Once the resident is

moved DPW will follow up as needed and no less than twice during the first month.

What are the reasons for the voluntary closure? According to Bill Gannon, SSI Supplement of 80 residents in building, high negative media coverage, results of DPW inspections, complaint inspections, community issues and life/safety of residents made it the only appropriate action.

To date, 1/3 of the residents have been relocated. A small number have been placed in nursing homes, some have returned to their families and community and the vast majority have moved to other licensed personal care homes.

We salute the Department of Public Welfare for their extraordinary effort in taking care of these residents.

REGULATION UPDATE - CALL TO ACTION

The posting of the regulations in the Pennsylvania Bulletin has been delayed until late summer as of this printing. We have been informed that the regulations have been completed, circulated through the Department of Public Welfare's Executive Staff, and will be delivered to the Governors office on Friday, June 21, 2002.

Don't forget that the Independent Regulatory Review Commission will have

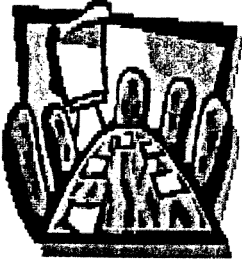
them for 30 days, the House and Senate Committee's for 20 days and back to the IRRC for 10 days. Then the IRRC will issue a final report to DPW whom can accept the regulations as they are or make changes before posting.

NAPCHAA is disappointed that the regulations have been forwarded while work is still being completed on them. Currently important work is being done by committees made up of we the providers,

consumer advocates and DPW/OLRM personnel. All members and attendees of the Pennsylvania Personal Care Home Advisory Board.

What work are these committees doing? They are completing work on the "Assessment Tool and how it applies to the "Care Plan", Waivers and Grandfathering and lastly Staff Training and Hours.

NAPCHAA believes that these (Cont Page 9)



**Don't
Forget
No
NAPCHAA
Meeting
Or
Newsletter
In
July**

SSI ADVOCACY NETWORK EDUCATIONAL BRIEFING

What are Medicaid Waivers ?

Q: What is Medicaid ?

A: Medicaid is a jointly funded Federal-State health program for certain low-income and needy people. It covers approximately 36 million people and is the major source of public funding for long-term care services.

Q: What is a Medicaid Waiver ?

A: When it began in 1965, Medicaid provided services in institutional settings. In 1981, Congress authorizes the Medicaid 1915^c Home and Community Based Services (HCBS) Waiver program to allow states flexibility to offer different types of services to individuals with chronic disabilities. The waiver allows states to waive Medicaid requirements so that, for waiver programs:

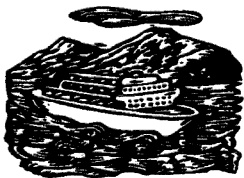
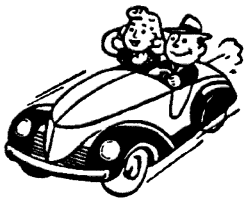
- Services do not have to be provided statewide;
- States can use more liberal financial eligibility criteria; and
- Designated groups can be given benefits that other groups don't receive.
-

Q: Must a person go into a nursing home to qualify for a Medicaid waiver ?

A: No. Although functional eligibility criteria for most waivers are similar to eligibility for nursing home care, a person need not have resided in a nursing facility at any point in order to qualify.

Q: What are the eligibility requirements in Pennsylvania ?

A: To be eligible for the Pennsylvania Department of Aging (PDA) Waiver, a person must have income less than \$1,593/month (as of August 2001) and less than \$2,000 in assets. In addition, the person must be age 60 or older and either disabled or nursing home eligible. The person must be able to be appropriately served in the community at a cost not to exceed 80% of the average Medical Assistance payment for nursing facility services in Pennsylvania and must choose to receive services in their own home or a community setting. There are other waiver programs in Pennsylvania that target other groups and have different eligibility requirements.



Q: If a person qualifies for the waiver, what services can he or she receive ?

A: A broad variety of services may be provided through waiver programs and can be tailored to fit the needs of targeted populations. The services offered through the PDA Waiver include: personal care services, respite care, transportation, specialized medical equipment and supplies, personal emergency response systems, companion services, older adult daily living centers, home support (housekeeping and maintenance), home health care, counseling, extended physician services, attendant care, environmental modifications, and home delivered meals.



Q: Can a person receive these services in a Personal Care Home ?

A: Although there is one small pilot project to study the concept of allowing residents of personal care homes to use waivers, current policy is that Pennsylvanians who reside in personal care homes can not receive waiver services.

**This summer,
no matter how
you travel,
COME BACK !!!!!**

The SSI Network is a group of statewide and regional organizations representing consumers and providers concerned about affordable housing and services for Supplemental Security Income (SSI) recipients. SSI is the state-federal assistance program for very low income elderly, disabled, and blind Pennsylvanians. For more information about the Network, contact Beth Greenburg at PANPHIA, beth@panpha.org or PANPHIA, 1100 Bent Creek Blvd., Mechanicsburg, PA 17050

WELCOME NEW MEMBER'S !

Karen J. Haverilla
Haverilla Assisted Living
775 Stonetown Road
Rossiter, Pa. 15772
814-938-3399

Peggy A. Haight
P. Haight's Personal Care Home
1163 Skyline Drive
Marion Center, Pa. 15759
724-254-2511

Sylvia G. Ferraro
West Side Manor, Inc.
6 West Side, Box 289
Rossiter, Pa. 15772
814-938-9601 Fax: 814-938-7533

Ron Scott
Human Services Center
130 West North Street
New Castle, Pa. 16101
724-658-3578 ext 630 Fax: 724-654-6627

Golden Ridge, Inc.
404 South Church Street
Robesonia, Pa. 19551

Patty Dietch
Lehman Rest Home
237 East King Street
Lancaster, Pa. 17602
717-560-5033 Fax: 717-285-5477

Chris Book
Paxton Street Home
2001 Paxton Street
Harrisburg, Pa. 17111
717-236-5505

Sam Adams
Adams Personal Care Home
115 Old National Pike
Brownsville, Pa. 15417
724-785-5258 Fax: Same

Dr. Joseph Mollura
Camelot Personal Care Estate, Inc.
P.O. Box 207
Adamsburg, Pa. 15611
724-523-9022 Fax: 724-527-5207

David Mittal
West Crest Manor, Inc.
240 Fitzwatertown Road
Willow Grove, Pa. 19090
215-915-6075 Fax: 215-658-1217

Renee Stuckich
Lynn Haven Personal Care
P.O. Box 484, 199 Main Street
Black Lick, Pa. 15716
724-248-3472 Fax: 724-248-0639

Jim Scorzafave
U.S. FoodService, Inc
1044 Garden Street, Box 86
Greensburg, Pa. 15601
724-853-1617

Jill Victoria
Victoria House
751 Tyrol Blvd.
Monessen, Pa. 15062
724-684-6783

Joe Gerst
Danville Manor
11 Mill Street
Danville, Pa. 17821
570-275-2721 Fax: 570-275-8331

Joyce Ewing
Mama's House Personal Care Home
89 Old National Pike Road
West Alexander, Pa. 15376
724-484-7556 Fax: 724-663-4284

Helena Csorba
Bear Creek Personal Care Home
2 Robertson Place
Pittsburgh, Pa. 15223
412-782-4441 Fax: 412-782-4442

Kathleen Hess
The Cheery Tree Personal Care
60 South Main Street
Washington, Pa. 15301
724-222-7505 Fax: 724-222-8610

Jim Brandt
Columbia Cottage-Hershey
103 North Larkspur Drive
Palmyra, Pa. 17078
717-832-2900

Jim Brandt
Columbia Cottage-Wyomissing Hills
3121 State Hill Road
Wyomissing, Pa. 19610
610-927-0310

Jim Brandt
Columbia Cottage-Collegeville
901 Main Street
Collegeville, Pa. 19426
610-409-8910

Valarie Porter Hank
Shady Rest Personal Care Home, Inc.
1039 4th Street Extension
Charleroi, Pa. 15022
724-489-9488 Fax: 724-489-9711

Misty S DeBerti
Jefferson Court Assisted Living
RR #5, Box 42
Brookville, Pa. 15825
814-849-2071 Fax: 814-849-0908

Kathleen Jeffers
Passavant Retirement and Health Care
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Zelienople, Pa. 16063
724-452-5400

THANK YOU LOBBYIST CONTRIBUTOR'S

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Columbia Cottage-Wyomissing Hills
St. Barnabas
Lois Millsap
Charles Kriner

CALL TO ACTION - ALL PERSONAL CARE ADMINISTRATORS, RESIDENTS, FAMILIES AND EMPLOYEES

- Continued from Page 1
areas are essential to the new regulations. NAPCHAA believes that these were some of the most controversial areas of the proposed regulations.

Yes, great progress has been made. DPW/OLRM have visited Western Pennsylvania and listened to 170 providers.

Toured many homes to see how the proposed regulations would effect these homes. Yes, NAPCHAA and our lobbyist have been very active in Harrisburg with DPW/OLRM, the Governors Office, the Health & Welfare Committees in the House and Senate.

So, let NAPCHAA ask again - **WHAT IS THE HURRY ?** Why submit regulations that are not complete, and work is still be completed on ? Could someone tell us why ?

Let us review that last year changes were only made to 2 sets of regulations submitted to the Independent Regulatory Review Commission. 91 sets went through in their original form with **NO** changes. Does this cause us concern ? **YES !**

Earlier, we stated that all changes made to the regulations have been accepted in **good faith**. NAPCHAA believes that Teleta Nevius and Ellen White-sell are good to their word. We truly hope not to be disappointed.

Therefore, we are asking that a letter writing campaign be launched to express our continued disappointment in this ongoing process. We are asking you to write to Governor Schweiker, Ed Rendell-Candidate for Governor, Mike Fisher-Candidate for Governor, Feather Houstoun-Secretary of DPW, Teleta Nevius-Director of

Office of Licensing and Regulatory Management, Senator Harold Mowery-Chairman Pennsylvania Senate Public Health 7 Welfare Committee and lastly Representative George Kinney-Chairman of Pennsylvania House of Representatives Health & Human Services Committee.

Bullet points and questions for letters:

- 1) Key issues that effect the residents of personal care homes are unresolved. Why would regulations be forwarded without them? The areas are the "Assessment Tool", the "Care Plan", Grand Fathering Regulations, Wavers, Training hours and Training Program.

Addresses below:

Governor Mark Schweiker
224 Main Capitol
Harrisburg, Pa. 17120

Ed Rendell, Candidate for Governor
622 Second Avenue
Pittsburgh, Pa. 15219

Mike Fisher, Candidate for Governor
128 Locust Street (Lower Level)
Harrisburg, Pa. 17101

Feather O. Houstoun, Secretary DPW
P. O. Box 2675
333 Health & Welfare Building
Harrisburg, Pa. 17105

Teleta Nevius, Director OLRM
623 Health and Welfare Building
Commonwealth & Forster Streets
Harrisburg, Pa. +17105-2675

Senator Harold F. Mowery, Jr.
Chairman
Senate Public Health & Welfare
Committee
Senate Box 203031
Harrisburg, Pa. 17120-3031

Representative George T. Kinney, Jr.
Chairman
House of Representatives
Health & Human Services Committee
Room 108
Ryan Office Building
Harrisburg, pa. 17120-2020

CALL YOUR LOCAL SENATOR &
REPRESENTATIVE AND LET
YOUR VOICE BE HEARD !!!!!!!!!!!!!

2) Why would the Independent Regulatory Review Commission, Senate Public Health & Welfare Committee and the House Health & Human Services Committee want to receive incomplete regulations ?

3) What is the hurry ? Who is responsible for rushing these through incomplete and during the final 6 months of this administration ?

4) Why would Governor's Ridge and Schweiker want a lasting legacy that is rushed and incomplete and will have a devastating effect on the 54,000 residents in Personal Care Homes ?

5) Why when we the provider and consumer advocates are actually sitting down and working to come to common ground on key issues would DPW stop the process and send the regulations on for ?

6) As a taxpayer, a resident of Pennsylvania, an employer in Pennsylvania, and a Personal Care Administrator could you please write back to me personally and let me know answers to my important questions !

NAPCHAA strongly encourages you to sit down and send these important letters today. We as a PROVIDER must let them know that we are here and watching. We as PROVIDERS must let them know we want the best for our residents. When writing the Chairman of the Committee's, please copy all members of the committee and each member will receive a copy as well.

Please call Ken Grey, Judy Reynolds or Matt Harvey with any questions.

Let your voice be heard !!!!!

"Why the hurry ?
Who will accept
responsibility for
pushing through
incomplete
regulations ?"

NORTHERN AREA PERSONAL CARE HOME
ADMINISTRATORS ASSOCIATION

NAPCHAA NEWS

Summer of 2002

Volume 8, Issue 3
AUGUST 2002

Inside this issue:

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What a beautiful summer. The weather has been just about right for a chubby guy like me. My flowers continue to bloom and I continue to water. Vacation was restful, pleasant and plenty of time to spend with my wife Denise and our children Casey and Matthew. I hope yours was good too!

The summer has given me time to sit back and review our Industry and allow me to focus on the remainder of this year. As an organization, NAPCHAA should be very proud of the effort and hard work put into many areas this year. We have been successful in the following ways:

Growth- NAPCHAA has grown into the largest Personal Care Home Provider organization in the Commonwealth of Pennsylvania.

Voice- NAPCHAA has made 16 visits to Harrisburg to date this year. We are committed to being proactive to speak out at all hearings, meetings, and forums that effect our Industry.

Experience- NAPCHAA has retained the services of our own lobbyist in Harrisburg so the Providers voice can be heard clearly. To open doors we could not open ourselves and to guide and direct us as necessary.

Regulations- NAPCHAA continues to work to come to common ground on the proposed regulations. We expect that the regulations will be posted in the Pennsylvania Bulletin within the next 30 days. Without your involvement, without our involvement what would our Industry look like? NAPCHAA salutes all Administrators who have taken the time to participate to date. We put you on notice, we will need you soon! (See page 3)

Education- As Ken Grey, Judy Reynolds and I toured Western Pennsylvania in the Spring we heard you loud and clear for the need for more and better continuing education courses, for we the provider to start sharing education programs with each other and lastly for NAPCHAA to be Proactive and start to develop our own programs. You have received a mailing already about our upcoming CEC Session. Please find more information enclosed. Also, enclosed please find that NAPCHAA has formed a committee to develop and finalize a medication training program.

Teamwork- NAPCHAA has formed a working relationship with the Southeastern Regional Caregivers Alliance, Westmoreland County Personal Care Home Administrators Association, Pennsylvania Assisted Living Association, Beaver County Personal Care Coalition, Personal Care Resource Center, Pennsylvania Association for Non-Profit Homes, Susquehanna Valley Personal Care Home Administrators, Association of Personal Care Administrators and lastly the Center for Assisted Living Management/Pennsylvania Health Care Association.

NAPCHAA is undertaking a working collaboration with CALM/PHCA due to the visionary leadership of Alan Rosenbloom, President and CEO. We will continue to share more on this in the future.

What is unique about teamwork. It is a first for our Industry. Competing organization working together to speak in one voice for our residents, families, employees and businesses. We must continue this effort.

NAPCHAA web site continues to be changed. Membership has been updated. All House and Senate bills introduced over the past 2 years will be available soon. Our monthly newsletter will be available soon on the web site. (Continued on Page 8)

THE
PEOPLE
WHO
PROVIDE
PERSONAL
CARE
IN
PENNSYLVANIA

Continuing Education Credit Session Fall 2002

Announcing

Continuing Education Credit Session Fall 2002



Education is the key to success. Become a "wise owl".

Dates and locations:

September 19, 2002

Meadow Lands Holiday Inn

340 Racetrack Road

Washington, Pa. 15301

September 20, 2002

Greys Colonial Manor

13259 S.R. 422

Kittanning, Pa. 16201

8:30am-9:00am Registration

9:00am-11:00am **Top Notch Training and Follow Through for Consistent Results**

PEPP Unlimited is dedicated to providing the highest quality education, planning, and promotional services to the Personal Care Home Industry.

11:00am-11:15am Break

11:15am-12:15pm **Disaster Planning.** Severe weather and terrorist threats lead you to prepare for a day or longer possibly without power or water. Are you ready? Do you have a plan?
Jim Scorzafave, Manager of Health Care Services, US Foodservice, Inc.

12:15pm-1:00pm **Lunch provided by US FOODSERVICE, INC.**

1:00pm-2:00pm **Meet Your Legislator.** Every Senator and Representative in Western Pennsylvania has been invited. 70 in all. To date 8 have accepted. Each will make opening remarks followed by a question and answer session.

2:00pm-2:15pm Break

2:15pm-3:15pm **Veterans Benefits for Personal Care Homes in Pennsylvania**

Changes in benefits. How to utilize the benefit for Veterans.

3:15pm-4:15pm **Grass Roots Efforts create success for NAPCHAA.** Reaching the next level - leading your Legislator on a superior tour of your Home. Update on letter writing for pending regulations and bills.

Matt Harvey, President Ken Grey, Vice President

*NAPCHAA heard
you loud and clear.
Attend and support
our Continuing
Education effort !*

Registration deadline: August 30, 2002

Registration Cost \$30.00

Name: _____

Facility: _____ Position: _____

Address: _____

Phone Number: _____ Fax Number: _____

___ I will Attend September 19, 2002 at Meadow Lands Holiday Inn

___ I will attend September 20, 2002 at Greys Colonial Manor

___ Number attending from Facility

___ \$ Amount Enclosed. Make checks payable to NAPCHAA

Date: _____



Book smart and common sense go hand in hand. See you soon !

Return to: NAPCHAA One Windsor Way Pittsburgh Pennsylvania 15237

Attention: Kristin Miklos

REPRESENTATIVE PISTELLA

I am frustrated that health care has become a profit-driven industry that often leaves behind those who need help the most. Even though Pennsylvania has some of the most advanced technical services and treatment methods, many of which are found in the Pittsburgh region, they remain out of financial reach for millions of state residents.

An important fact to keep in mind when analyzing health care is that Pennsylvania has the second-oldest population in the nation. By 2025, that number will climb to 21 percent. Clearly, the need for medical attention is growing and costs will follow suit. In the absence of government action, HMOs and insurance companies are making their own rules, with their bottom line as the first priority.

So that is the scenario, a scenario that will require a great deal of hard work to turn into a positive outcome. I am working to enhance quality and contain costs by arming patients with the information they need to make intelligent decisions. Upgrading outdated medical equipment and improving unsafe working conditions, which threaten quality of care, is another area of my focus. It will take a government that works smarter in concert with insurance providers, doctors and patients to craft an efficient and effective health-care delivery system that serves the needs of every patient.

I also am concerned that many of our health-care professionals are overworked. Long hours under stressful conditions erode quality of care and cause high turnover. Patients should be reassured when they go to a hospital that the staff is performing at their greatest ability.

As Democratic chairman of the House Aging and Older Adults Services Committee, it is my goal to make sure patients are not taking a back seat to profits. We must be very careful and more focused when allocating our very limited state resources for health care.

I am always looking for new ideas and to hear the concerns of residents, so I am encouraging you to contact my district office at 412-621-4625.

Frank J. Pistella (Democrat) is a State Legislator and Lawyer, married to Christine Pistella. He received his B.A. from John Carroll University in 1973 and his J.D. in 1995 from Widener School of Law.

Personal Information:
506 South Millvale Avenue
Pittsburgh, Pa 15224
(412) 621-4625
Fax: (412) 621-4629



Representative Pistella is the Democratic Chairman of the Aging and older Adult Services Committee.



"We must be very careful and more focused when allocating our very limited state resources for health care."

LET US BE CLEAR ABOUT NAPCHAA POSITION ON CURRENT STATUS OF REGULATIONS

Let us be very clear about NAPCHAA's current stand on the status of the proposed 2600 draft regulations. We understand that it is the process and the policy that all regulations go to the Governor's office for approval before publishing.

In studying the past 3 years of the regulatory process in Pennsylvania, no agency has submitted changes to the regulations once they

were approved by the Governor's office and sent to the Independent Regulatory Review Commission. That is the issue.

Our concern is that several issues are INCOMPLETE and still WORKING. We have been told that these would be added while the regulations are at the IRRRC. History of the past three years does not show this to be the case.

So, is our position clear now? Yes. Has it changed this summer? No.

Who is in such a hurry to rush these regulations through while they are incomplete? No one has ever answered that question for us and, we guess that no one ever will. Whether it be Secretary Houstoun, Governor Schweiker or someone else. Can't someone just stand up and accept responsibility?



That is the position of the NORTHERN AREA PERSONAL CARE HOME ADMINISTRATORS ASSOCIATION.

We would be glad to respond to any questions and comments. Please feel free to contact Matt Harvey at 412-364-6411.



" The malpractice legal system designed to police our health care community is actually driving it out of business and is threatening both access to care and the quality of that care." Rep. Mike Turzai



Compensation is fair when it is paid in accordance with one's relative fault, not one's ability to pay. Rep. Mike Turzai

GENERAL ASSEMBLY APPROVES LANDMARK LEGAL REFORM

FAIR SHARE ACT WILL HELP ENSURE ACCESS TO QUALITY CARE

The General Assembly approved, and the Governor signed into law, a significant reform to Pennsylvania's civil justice system. The Fair Share Act, sponsored by Rep. Mike Turzai in the House, partially repeals the legal doctrine of joint and several liability and implements a system of comparative responsibility in which a defendant in a civil case is required to pay only a share of the award equal to his responsibility for damages caused.

Under the prior law, if a court determined that a defendant was even one percent at fault for someone's injury then he could be held responsible for paying the entire sum of the award if the other defendants were financially unable to do so.

Civil cases often turn into a hunt for defendants with the greatest financial resources, even if they were only remotely connected to the case or minimally responsible. Those types of frivolous lawsuits and nuisance settlements have invariably contributed to higher health care costs and exorbitant malpractice insurance premiums, creating a crisis in Pennsylvania.

"The malpractice legal system designed to police our health care community is actually driving it out of business and is threatening both access to care and the quality of that care," Rep. Turzai said.

Personal care facilities work diligently to serve and support our senior population. A community of nurses and caregivers demonstrate a strong commitment to the care of these seniors. According to Rep. Turzai, "Personal care homes and their hard-working employees provide dignity and quality of life to many of our elderly, particularly those whose life is failing them. Too often, both an organization and its employees are subjected to shotgun lawsuits designed to produce nuisance settlements. Enactment of the Fair Share Act should help reduce the number of these frivolous claims."

The legislation eliminates the joint and several principle entirely for defendants in civil cases found to be less than 60 percent liable and requires that a defendant be held responsible for only his or her share of the liability. So if a court deems someone responsible for 10 percent of the fault, that defendant will be responsible for only 10 percent of the total award.

"The Fair Share Act is a common sense solution that will restore balance and fairness to the judicial system. It is based upon the principle that compensation is fair when it is paid in accordance with one's relative fault, no one's ability to pay," Rep. Turzai said.

This new law will ultimately benefit health care providers burdened by frivolous lawsuits and skyrocketing insurance premiums, and help to ensure that every Pennsylvanian continues to have access to the best health care service available.

Mike Turzai, (Republican) an Attorney is married to Dr. Lidia Turzai. He attended the University of Notre Dame where he received his B.A in 1981. He also obtained his J.D. in 1987 at Duke University.

Personal Information:
125 Hillvue Lane, 1st Floor
Pittsburgh, PA 15237
(412) 369-2230
Fax: (412) 369-2236

COMMITTEE FORMING

NAPCHAA is in the process of forming a committee to organize and implement a **MEDICATION TRAINING PROGRAM.**

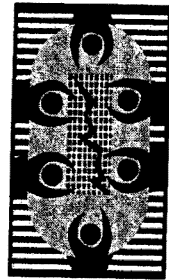
In the spring of this year NAPCHAA held 12 regional meetings about the proposed regulations. One consistent theme that came out of every meeting was the desire for a medication training program. The Department of Public Welfare and the Office of Licensing and Regulatory Man-

agement have decided to leave the proposed Medication section intact. Intact without a medication training program. Currently the Commonwealth has two such training programs in place which are: Mental Retardation Homes and Youth Development Centers and Youth Camps. DPW does intend to form a committee over the next year .

NAPCHAA has decided to move forward on this program and present it to DPW when

it is complete. This program would be open to all Administrators and employees whom assist residents with their medications. To date we have (2) Doctors, (4) Pharmacist, (2) RN and (2) LPN to serve on this committee. We need more involvement.

In being proactive we believe we can make great progress and start this program by January 2003. Please call Matt Harvey at 412-364-6411 with questions and to volunteer.



Teamwork - Doctors, Nurses, Pharmacist, Administrators and Consumer Advocates can and will do it !!!!

NAPCHAA MEMBER LOOKING FOR OPPORTUNITY

Art Brozell, MSW/LSW/PCHA certification, is attempting to gain employment in Personal Care Home/Assisted Living Facility in the Pittsburgh area. Ideal position would be as an Assistant Administrator or Marketing Coordinator.

Art has been in geriat-

rics for about 10 years, primarily as a social worker, and has a great deal of experience with resident and family relations as well as various other skills.

He is looking to change direction and begin a career in Personal Care/ Assisted Living Admini-

stration.

Art is looking for a full-time position, but is willing to entertain part-time or volunteer opportunities to obtain the experience necessary. If your facility has an opportunity available, please call **Art Brozell** at 724-444-6889.

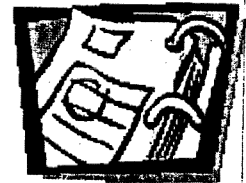
Art has participated in NAPCHAA for the past 3 years. Attending meetings and volunteering time on committee assignments.

September Presentation - September 10, 2002

RIGHT AT HOME STAFFING OF GREATER PITTSBURGH

- How to show what a valuable asset our in home, non medical companions can be.
- How to staff companions at senior facilities, lessening the need for nursing assistants, therefore containing cost.
- How to lessen complaints, improve resident health, improve relations through our companion services.
- How to keep personnel costs down through the use of staffing agencies.
- How to manage HR issues by utilizing staffing agencies.

Thomas Domke 412-242-7030 Fax: 412-242-7036 email: tomdomke@attbi.com



**Mark your calendar for
September 10, 2002
11:30am-1:30pm
At
St. Barnabas**

SSI ADVOCACY NETWORK EDUCATIONAL BRIEFINGS

Funding Gap in Pennsylvania Identified as Major Access Barrier for Low Income Elderly Tenants of Supportive Housing in Need of Personal Care Home

In 2000, PANPHA, an Association of Pennsylvania Nonprofit Senior Services, asked its 50 members with government-subsidized supportive housing for the elderly about tenants who needed a personal care home in the past year. Fourteen properties, representing various areas of the state, responded to the survey. The average tenant's age was 76 and the average annual income was \$11,349.

Most of these housing developments are atypical in that they provide services such as meals, laundry, and housekeeping and employ service coordinators to help tenants access community services. Perhaps because of the many services available on-site, less than 10% of these tenants needed a personal care home. For those who did, however, finding an acceptable situation was difficult.

- "For those who have needed personal care homes in the past year, several are still in their apartment, "getting by" with services from the AAA, etc., one lives in an assisted living facility in Florida, and several went to nursing facilities instead. The difficulties are all related to finances. Services that become difficult to manage in the housing setting are when there is dementia or when the resident needs assistance monitoring their medications."
- "...the main issue for our residents rests with income. A higher level of care is required but there is no source of funding available to pay for it. We try to provide assistance through various sources, however, this assistance is usually minimal and often limited. Some residents have a minimum of support from family but in most cases, the support is just not enough. Fellow residents will "help out" for a period of time but in some respect that seeks to "mask" conditions and circumstances that really need to be dealt with. In the end, many people remain in independent living until they can "qualify" for nursing home placement thus reducing the quality of life substantially....this level of assistance (personal care home) is just not available to our resident population at this time."
- Last year, five tenants needed the services of a personal care home, "all were women in their 90's; three were mentally impaired, two were physically impaired. They needed personal care, medication assistance, cleaning assistance and meals." Property staff is not available to handle these kinds of services, but a service coordinator does assist tenants to access home health and other outside services. Tenants are accommodated with needed services until they reach a point that it becomes obvious that they need round the clock care, then the family, responsive church organizations and the local Area Agency on Aging are called in to find placement. Unfortunately, SSI beds are few and far between and often the tenant's physical or mental condition precipitates an emergency situation that lands them in the hospital. From there the hospital social worker becomes responsible for placing the tenant in a round the clock care facility.
- "Tenants who need a greater level of care than we can provide, or they can arrange for, invariably move to nursing facilities, spending down until they are Medicaid-eligible. One recent tenant who moved...spent all of her modest savings on one month of care at a private assisted living facility until the county bed opened."
- "Our residents have an extremely limited income and assisted living is expensive. People who cannot afford at least \$1200 per month have a limited choice." "We had an 80-year old female resident who became frightened of being alone following a stroke. She needed assistance in dressing, bathing, making meals and cleaning. Her son lived with her but his care taking was inconsistent and unreliable. She became panicked that she could not manage her life and had to be re-hospitalized. At that times he and her family were offered a boarding home placement. Her family looked at it, was very disappointed and refused to allow her to go there. She was re-evaluated and found to need nursing home placement. She will be long term."

These stories and statistics illustrate that in spite of the presence of a rich service package, some tenants need the 24-hour care provided by a personal care home. They are frail, impoverished 70, 80, and 90 year olds, typically women, who need supervision due to serious health conditions, dementia or mental illness and they are not receiving the care they need because the current funding system does not provide for them.

WELCOME NEW MEMBERS

Mary Gray, Owner/Administrator
 Gray's Creekside Manor
 100 West Main St. PO Box 68
 Worthington, PA 16262
 724-297-3677

Rachelle McElravy
 Whispering Acres
 Rd# 1 Box 571 Thompson Road
 Chicora, PA 16025
 724-445-3868

Trish Pazzanita
 Caring 4 Friends
 599 Norwood Drive
 Wampum, Pa. 16157
 724-891-6055 Fax: 724-891-6255

Mary Tobin, Executive Director
 Hospice Preferred Choice
 2400 Ardmore Blvd. Suite 302
 Pittsburgh, PA 15221
 412-271-2273

Melyin/Virginia Swogger, Owners
 Serenity Personal Care Home
 754 Ohio Ave.
 Midland, PA 15059
 724-643-5355

Mary Pat Rickerd
 Rickerd Mary Pat Personal Care Home
 1085 Dohrman Street
 McKees Rocks, Pa. 15236
 412-331-7130

Thomas E. Altmeyer, Administrator
 Altmeyers Country Rest
 RR1, Box 136
 Kittanning, PA 16201
 724-545-7434

Joe Andreo
 Bristol House
 100 Bristol Lane
 Irwin, PA 15642
 724-864-7852
 Virginia Cameron
 Cameron's Boarding Home
 1465 Lunger Rd
 Rossiter, PA 15772
 814-938-5473

Mary Jo Mc Laughlin
 Mt. Vernon an Assisted Living Residence
 145 Broadlawn Drive
 Elizabeth, Pa. 15037
 412-751-0430

Connie Pomrenke
 Connie's Personal Care Home
 1051 Nelson Street
 Brackenridge, Pa. 15014
 724-224-1693

Dede Bey / Callawe Bay
 Bey's Personal Care Home
 807 Bricelyn Street
 Pittsburgh, Pa. 15221
 412-371-0992

**OUR
 SUMMER
 INTERN**

My name is Kristin Maureen Miklos and I graduated from North Hills High School in Pittsburgh, Pa. I am currently a sophomore at West Virginia University. Although I am not completely sure where I want the future to take me, as of now, I am thinking about majoring in Sociology with an emphasis on Criminal Justice and later attending law school. I am also involved in the Greek life at the University. This past summer I held two jobs, one being here at Windsor Place working for NAPCHAA and another at Valliant's Diner as a waitress. I have always been a fan of ice-skating and have also participated in many sports myself such as cheer-leading, volleyball, and bowling. On my free time I enjoy any outdoor activities with my friends, especially those in the sun and like any girl shopping! I have traveled all over Europe, ranging from Paris to Switzerland and hope to continue traveling in the future!

Membership Update

**CAMERON'S
 BOARDING HOME**
 Can be your HOME
 AWAY from HOME.

We have Pet Therapy,
 including horses, cats
 and dogs.

We are close to
 churches and stores.

We also have an
 activity room with a
 pinball machine, pool
 table, bingo and
 dancing.

Stop in at anytime
 and see us.

Virginia Cameron 724-
 938-5473

Karen Blochinger
 Hearthstone Manor
 4220 Clairton Blvd. Rt 51 South
 Pittsburgh, Pa. 15227
 412-882-8400

Neil Conway
 Squirrel Hill Manor
 3000 Naomi Drive
 Pittsburgh, Pa. 15207
 412-521-7884

Ruth Holden
 Hartwood Personal Care Home
 3666 Saxonburg Blvd.
 Pittsburgh, Pa. 15238
 412-767-9403



NAPCHAA NEWS



Matthew C. Harvey
President

NAPCHAA
One Windsor Way
Pittsburgh, Pa. 15237

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WE ARE ON THE WEB!
WWW.NAPCHAA.ORG

Summer 2002 (Continued)

We are excited to present a great addition to our monthly newsletter. This month we are honored to feature two Legislators: Representative Frank Pistella is the Democratic Chairman of the Aging and Older Adult Services Committee. He has been a member of the House since 1979. Personally, I have known Representative Pistella since we were both young men. Representative Pistella continues to cross the boundaries and work with all these involved for the best interest of the Elderly in Pennsylvania. Please find this article enclosed. (page 3)

Representative Mike Turzai has just lead the change for Tort reform in Pennsylvania. He is a Freshman Legislator serving his 1st term in the House. We asked Representative Turzai to write an article explaining tort reform and joint and several liability. In all honesty, I was very proud of Representative Turzai as he lead the fight on the floor of the House. Please find his article enclosed. (page 4)

In September we will feature Senator Don White and Senator Jane Clare Orie. In October we will feature Senator Tim Murphy. As we continue to build relationships with our elected officials, we are honored to share their views and concerns about our Industry.

Another sign of a growing organization was our summer Intern Kristin Miklos. Kristin was a great help and allowed me to work on long term goals. For those of you whom talked with Kristin this summer you know she is bright, articulate and organized. We wish her well as she has already returned to West Virginia University.

Lastly, the summer has given me time to focus on the future. Although early, I have decided to seek a fourth term as President of NAPCHAA. The future is bright. Much work remains to be done. Please consider running to serve your organization. As an officer or County Coordinator we need you. Continue our growth, continue our fight.

Yours Truly,

Matt Harvey, President

Officers:

Matt Harvey, President
412-364-6411

Ken Grey, Vice President
724-783-2121

Judy Reynolds, Vice President
412-767-4933

Jeanette Lintelman, Secretary
724-443-0800 Ext. 288

Bill Brown, Treasurer
724-452-7378



Northern Area Personal Care Home Administrators Association

REGULATIONS APPROVED BY GOVERNOR

During the final days of August the proposed 2600 regulations were approved and signed off by the Governor's office. Only 2 changes were made to the final draft that we as providers have yet to see.

Change #1) Medication errors must be reported immediately. Change #2) Seeing eye dogs and/or other service dogs are permitted in the diningroom.

The proposed regulations are now in the next step of the process. The regulations now sit in the office of Pennsylvania Attorney General Mike Fisher. The Attorney General has

30 days by law to review them and return them to the Department of Public Welfare.

According to the Office of Regulatory Management, if no major changes are made by the Attorney General then they will move them forward in the process immediately. OLRM is projecting that the regulations will be released back to them by September 25, 2002. Therefore, NAPCHAA is projecting that the earliest date for the proposed regulations to be printed in the Pennsylvania Bulletin could be September 28, 2002.

It is imperative that we

as providers watch the official printing date closely because that starts the official comment period. You can watch the Pennsylvania Bulletin web site at www.pabulletin.com for the posting. Of course NAPCHAA will begin regional meetings immediately so that we with our lobbyist Pepper and Hamilton may present provider suggestions to the Independent Regulatory Review Commission and the Health & Welfare Committee's in the Legislature.

NAPCHAA will continue to work for you through out this process

NAPCHAA NEWS

Volume 9, Issue 3

September 2002

The People Who Provide Personal Care in Pennsylvania

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Medication Training Underway

NAPCHAA's Medication Training Committee held their first session on August 27, 2002. We would like to THANK Sandra Ravotti at Amber Woods for hosting our first meeting.

The committee is made up of Nurses, Pharmacist

and Administrators. We also have Doctors that will review the program upon completion.

The following NAPCHAA members are on the committee: Rob Maier & Sandy Hockenberry of Mission Pharmacy, Joe Belak of La-

trobe Pharmacy, Elgin Panichelle (RN) of Carmella's House, Linda Mueller (RN) of Colonial Gardens Guest House, Judith Reynolds (RN) of Cedarwood Personal Care and Cedarwood Circle,

(Continued Page 6)

Senator Jane Clare Orié Leads by Example

Providing and paying for long-term and personal care for our senior citizens are quickly becoming some of the most serious issues facing Pennsylvania's families. With escalating costs for this care and a growing population of senior citizens, more and more families must deal with the affordability and availability of these services.

As most people know, our state is growing older. In fact, approximately 2.5 million Pennsylvanians are age 60 or older and almost 255,000 are over the age of 85. Senior citizens make up 16% of our state's population. Projections are that those numbers will continue to grow as we move into the next millennium. Pennsylvania has the third-largest senior population with more than 770 nursing care facilities and 1800 personal care homes. People are not only living longer, they are also spending more time in a care setting.

According to a recent state Department of Aging (DOA) report, nursing facilities are the primary publicly funded option for Pennsylvanians, at an average cost of more than \$40,000 per year. More than 40% of Pennsylvanians over the age of 65 will enter a nursing home. And 10% of those entering a nursing home will stay there at least 5 years. In addition, an estimated 750,000 Pennsylvanians need long-term care services, but most do not have means to pay for the care.

Families today can find themselves caring for four generations: their children, themselves, their parents and their grandparents. The financial impact can be huge. Under our current system, people work their entire lives only to see their hard-earned savings disappear to pay for this care. We want people to be able to control

their own options for care. The issues and concerns about providing and paying for the care our senior's needs are clear. Unfortunately, the solutions are not.

We have looked at long-term care, nursing homes and personal care only in a piece meal manner. I believe it is time for a comprehensive study of the availability and affordability of care and the state's regulatory role in inspecting and licensing care facilities.

I believe we need to take a careful look at this very important issue-and to seek input from families, long-term care providers and experts in the health care industry. Through the information we receive from experts, advocates and consumers, we hopefully can determine what measures must be put in place to prepare for the growing number of Pennsylvanians who will need these services in the next millennium.

We also need to review state policies and regulations that govern these services to ensure they are current and necessary. Nursing homes are some of the most regulated programs in the Commonwealth. They must meet standards set by numerous state departments including, Public Welfare, Labor and Industry, Aging, Health, Agriculture and Environmental Protection. Some of these regulations are more than 20 years old. As well intended as they may be, we must ensure that irrelevant and or redundant regulations do not result in a drop in the quality of care or unnecessary cost increases for the residents.

At the state level, we are doing our part to make nursing homes safer and protect residents against abuse. DOA now conducts 5,000 inspections annually and maintains a registry of

information on more than 150,00 nursing home employees. In addition, each county maintains an ombudsman for family/resident advocacy. According to the Pennsylvania Health Care Association, Pennsylvania is "ahead of the curve" in preventing abuses because we have passed laws to mandate that nurse aides be educated about the issue and requires criminal background checks for potential employees. I was a key player in these efforts to protect the elderly residents and establish new requirement to make our nursing homes safer. They've been extremely effective.

But we need to do more to ensure that patients receive quality care-and one important area that I have been involved in is finding ways to ease the nursing shortage here in Pennsylvania. Our facilities are chronically understaffed and that hurts patient care.

Since 1995, admissions to all three types of nursing education programs - associate degree, hospital based schools and baccalaureate - have declined by 40%. Hospital vacancy rates for registered nurses are now estimated at 10%. Similar numbers for nursing homes, where increase in older population is making the problem worse.

That's why I strongly supported a new law (Act 83 of 2001), which created a new loan forgiveness program. The law helps new nurses pay off up to \$50,000 in student loans, provided they agree to work in Pennsylvania for at least three years. I also voted for a new medical malpractice reform law that is aimed at bringing down rising malpractice insurance rates that are hitting personal care, nursing homes and hospitals hard.

At nursing homes, liability cost have soared by as much as 250 percent (Continued on Page 4)

Welcome New Members !

Marcey Bowman
Bowman's B & B Facility
103 Spruce Street
Natrona, Pa. 15065
724-226-3724

Dottie Kelso
Cordia Commons at Huntingdon Ridge
7990 Rt. 30
North Huntingdon, Pa. 15642
724-863-2600 Fax: 724-863-1527

Randy Wofford
Wofford Homes
RD #1, Box 149
Kittanning, Pa. 16201
724-548-1202

Connie Shick
Shicks Rose Run Manor
RR2, Box 140
Kittanning, Pa. 16201
724-783-6859

Syamal Bhattacharya
Pine Manor Home
687 Greenbriar Road
York, Pa. 17404
717-764-2989

Anne Finney
Beverly Healthcare Meadville
Assisted Living
14714 Park Avenue Extension
Meadville, Pa. 16403
814-337-4228 Fax: 814-333-9856

Cheryl Shaughnessy
Chyrel Shaughnessy Retirement Home
P.O. Box 436
California, Pa. 15419
724-938-8804

Address Change:

Universal Healthcare Systems, Inc.
P.O. Box 8
Leetsdale, Pa. 15056-0008

Lobbyist Donations:

Day's Personal Care Home
Bittner House, Inc.
Emerson Square

Senator Don White a Dedicated Public Servant

Thank you for allowing me to update our concerned citizens on issues relating to personal care homes. I realize the importance of personal care homes and understand that additional laws and regulations can adversely affect those who provide personal care home services.

In March, I participated in a meeting sponsored by NAPCHAA in Armstrong County with many personal care home owners. I found this meeting to be extremely beneficial for all parties involved and it was very clear to me that these owners are on the frontline of the long-term health care issue and know best how to address regulating the industry.

It is essential that the Department of Public Welfare recognize the valuable services that personal care homes offer. An ongoing public outreach policy with external stakeholders is essential so that DPW can find a compromise that will improve the operation of personal care homes.

Secretary of DPW, Feather O. Houstoun, is working diligently to provide a package that will provide the best health and safety measures for the residents of personal care homes. Secretary Houstoun has assured me that the Department will continue to consult with those who will be affected by these regulations and base any necessary changes on the input they receive during the consultation process.

DPW has issued an updated preview version of the PCH Regulations to groups representing personal care home residents, providers and advocates. You may access a copy by contacting the Western office at 412-565-5614 or on the web at www.dpw.state.pa.us/Lic/licPCHPreview.asp.

I would also like to update you on the status of House Bill 49 of 2001 and Senate Bill 888, which require DPW to serve as the lead agency in the development of a program for regulating and licensing adult living

residences in the Commonwealth.

The legislation is currently being considered by the Senate Aging and Youth Committee as a result of a meeting on HB49 and SB888, held in November 2001,

many suggestions for amendments to these bills were made and are being considered. However, according to Senator Tim Murphy, Chairman of the Aging and Youth Committee, negotiations are ongoing with DPW in regard to these two pieces of legislation, and they hope to come to an agreement in the very near future.

Do not hesitate to contact my office regarding these matters or any other state-related issues involving personal care homes. **Senator Don White, The State Capitol, Harrisburg, Pa. 17120 (717) 787-8724**

NAPCHAA salutes Senator White whom always opens his door, answers our phone calls and meets with providers regularly.

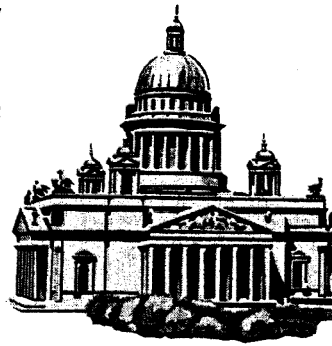
Senator Orié Continued

(Continued from Page 2) And facilities were getting even higher quotes for renewals. That is why a new law - Act 13 of 2002 - is so important. It is designed to ensure access to doctors, reduce litigation, improve patient safety, and strengthen physician reporting requirements. The law also targets medical errors and establishes state Patient safety Authority and requires medical facilities to create patient safety committees. Committees will collect information on incidents that injured - or could have injured - patients.

Medical facilities will have to es-

tablish a patient safety plan, including a system for employees to be able to report incidents 24 hours a day, every day, without retaliation.

All these reforms will help to make health care more available and affordable, and improve quality of care that residents and patients receive. These goals are important, particularly in the growing area of long term care.



Senator Orié clearly lets you know where and what she stands for. A true leader.

As a state legislator, I intend to work hard to ensure that we provide quality long-term care options to our state residents, so that they and their families will be able to plan for their health care needs.

Senator Orié has always welcomed NAPCHAA into her office to discuss our personal care industry. She can be reached at:

A Call to Service

At our August meeting the Northern Area Personal Care Home Administrators Association Constitution was approved as presented with one amendment.

With the growth of the organization over the last few years the Executive Board will be expanded in upcoming elections during November of this year. A new Vice President was created, with 3 total Vice Presidents overseeing and working with the President on specific areas. We will also be adding one representative from each County to the Board. The only amendment made and approved was that each County Representative be appointed for next year only and elected each year after.

Together as **PROVIDERS** we can, will and have made a great difference. That difference is do to each of your efforts. Communicating, sharing, networking and committed - that is base for success.

Can you serve NAPCHAA next year? In most months we are only talking about 2 hours a month. Can you fit that into your schedule?

If so, NAPCHAA needs you. Here are the description for the Executive Board:

President: responsible for coordinating general membership and executive board meetings; coordinate communications between membership and the executive board, establish the direction of NAPCHAA. Assigns duties and helps as necessary. Oversees membership, executive board, legislative and regulation concerns and education of membership.

Vice President of Membership Affairs: Is the right hand of the President. Maintains the current roster of members. Oversees the 15 County Coordinators. Together with the President and County Coordinators directs each membership drive and directs communication of the organization to all homes in the county.

Vice President of Legislative Affairs: responsible for overseeing all legislation introduced in the Pennsylvania Legislature. Responsible for overseeing all Regulatory review issues from DPW and OLRM. Coordinates communications from NAPCHAA with our elected officials and their

offices.

Vice President of Education Affairs: responsible for soliciting membership feedback for continuing education credit classes. Responsible for selecting speakers and working with the President to set two to four separate continuing education credit sessions through out all of Western Pennsylvania so all membership may attend. Work with the President to develop long term educational programs that may be used in all homes to enhance education to support quality care.

County Coordinators: Each County shall have one County Coordinator. Responsible for coordinating a membership drive yearly working with the Vice President of Membership Affairs. Maintain an individual communication system with all homes in the County to communicate fast paced and important information. Works with the President to locate sites for area meetings.

Recording Secretary & Treasurer are also elected.

Please call Ken Grey or Judy Reynolds with questions or to answer the call.

Not too late !!!!!!!

It's not too late to register for our NAPCHAA Continuing Education Credit classes. Come and see, meet and learn with over 150 of your fellow administrators.

Due to the large turn out we have had to move one of our meeting sites to accommodate the overwhelming response. Here are the dates and meeting sites:

September 19, 2002

Meadowlands Holiday Inn

Washington, Pa.

Registration: 8:30am - 9:00am

Session: 9:00am - 4:15pm

September 20, 2002

Kittanning Township Fire Hall

13126 St Rt 422

Kittanning, Pa.

Registration: 8:30am-9:00am

Session: 9:00am-4:15pm

6.0 continuing education credit hours will be issued to everyone in attendance.

9:00am-11:00am Top Notch Training and Follow through for Consistent Results.

11:00am-11:15am Break

11:15am-12:15pm Disaster Planning

12:15pm-1:00pm Lunch provided by US FOODSERVICE, Inc.

1:00pm-2:00pm Meet your Legislator

2:00pm-2:15pm Break

2:15pm-3:15pm Veterans Benefits for Personal Care Homes in Pennsylvania

3:15pm-4:15pm Grass Roots Efforts create success for YOU and NAP-CHAA.

Cost: \$30.00 per person

Call Matt Harvey to register in advance at 412-364-6411.

Looking for 2003

As you know, NAPCHAA will begin holding our monthly meetings on a rotating basis throughout all of Western Pennsylvania. We have been honored by St. Barnabas whom have sponsored our monthly meetings for several years. And yes, we will meet at St. Barnabas in the future too.

So come on Allegheny, Armstrong, Beaver, Butler, Clarion, Crawford, Erie, Fayette, Greene, Indiana, Lawrence, Mercer, Venango, Washington and Westmoreland Counties. We are

coming to you - with your help !

What does it take to sponsor a monthly meeting ? Meeting space for 25 - 40 people. No special equipment required.

Meetings run from 11:30am to 1:30pm. Therefore lunch would be needed. You set the price for lunch and all attending would pay upon arrival for their lunch. We also ask that those attending, RSVP to your home as well so that you know how many meals to prepare. Lunch is usually

buffet style with soup and cold cuts. But, your are open to create your own ! Showcase your kitchen.

We are serious in moving meetings around so that everyone could at least come out to a meeting and not travel 2 hours to get to it. The only thing we need is you.

If you have the space and would like to showcase your Personal Care Home in 2003 please call Matt Harvey at 412-364-6411 and pick your month.

September 10, 2002 Meeting

Last year we had to cancel our meeting the morning of September 11, 2001. A day that each of us will never forget. A day hopefully not to be repeated in the future. So, come out and celebrate our freedom and America at our monthly meeting.

September 10, 2002

St. Barnabas

Gibsonia, Pa.

11:30am-1:30pm

Lunch \$5.00

RSVP to Jeanette Lintelman at 724 -000-0000 to reserve your lunch.



Presentation by: Right at Home Staffing of Greater Pittsburgh Thomas Domke

Update's on the Pennsylvania Personal Care Home Advisory Board., the Governor's race, pending regulations and more.

A lot of current and ongoing information is passed on at each meeting.

NAPCHAA NEWS

NAPCHAA

One Windsor Way
Pittsburgh, Pa. 15237

Phone: 412-364-6411

Fax: 412-318-2077

Email: mharvey@napchaa.org



Matthew C. Harvey
President

Medication Training Underway Continued

Christine Homa (RN) of Country Meadows Manor, Les Ludwig of Twin Trees Personal Care, Bill Brown of The Creek Meadows Guest Haus, Ken Grey of Grey's Colonial Acres & Manor, Doris Weir & David Eastman of Weir's Personal Care Home and NAPCHAA President Matt Harvey. Sherry Andreo (BS, MSW) of Bristol House, Lynn Fosnight of Windsor Place and Cathy McCurdy (LPN) of Oakleaf Personal Care Home also are participating on the committee.

The committee decided that there should be two tracks for training. One for the Administrator and a separate track for key employees. Training should be in person at meetings, use of video's, hands on practicum with pre and post testing. All terms

should be simplified and put into laymen's terms.

Basic principles of assisting residents with medication do not change. Only new medications and the effects of them change.

A course outline was presented by Rob Maier and Sandy Hockenberry. The outline was approved by the committee with additions to it and much discussion was held. The course outline has four components. #1 Medication Assistance, #2 Adverse Drug Reactions, #3 Documentation/Terminology in



Nurses, Pharmacist, Administrators. All working together for our residents.

Medications and #4 Disease State Monitoring.

Currently the Committee is working on hand outs, class material and the pre and post test. All of this is being exchanged via e-mail and fax. The next committee meeting will be held October 1st from 10:am to Noon at

Amber Woods in Har-marville. All are welcome to attend. Please call Matt Harvey at

412-364-6411 to RSVP. NAPCHAA listen to you, and NAPCHAA responds. Participate for success..



NAPCHAA NEWS

www.pabulletin.com

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Matt Harvey
President

Ken Grey
Vice President

Judy Reynolds
Vice President

Bill Brown
Treasurer

Jeanette Lintelman
Secretary

It is official, the proposed 2600 "Draft" regulations will be available October 4, 2002 at www.pabulletin.com. All members should have received a broadcast fax from NAPCHAA letting you know. Enter the Pennsylvanian Bulletin on the current issue and then page down to the Department of Public Welfare. Double click on the 2600 draft regulations and print.

We have been informed that the draft is 75 pages in total. NAPCHAA will **not** be mailing out copies to all homes. If you do not have access to a computer please call 1-412-364-6411 ext 228 and leave your name and address and we will mail a copy to you promptly.

Sadly, many of the concerns that we as PROVIDERS have

expressed for 18 months continue to be left intact in the regulations. Yes, some changes were made. We appreciate the Office of Licensing and Regulatory Management taking the time. Unfortunately we were unable to get critical changes that are needed for our residents FIRST and we providers SECOND.

There are no doubts that the Industry has changed through the years. NAPCHAA still maintains that if DPW would have enforced the 2620 regulations all along, many of the proposed regulations would not be needed. (Please see page 2)

It is also clear that the move is to shift us towards the Nursing Home side. As many of you know, a nursing home administrator and many department

heads spend countless hours filling out paperwork for the government. I for one love spending time with my residents, their families and working with my employees. Unfortunately the new regulations require a tremendous amount of paperwork and we then have a choice: we do it and have no time for our residents or we hire someone to complete the paperwork and we have to pass the cost onto the resident.

Our residents are with us for our warm atmosphere, our quality of care, our home setting and the satisfaction of them and their families. Our current mix of small, medium and large homes give our residents choice. Choices they have made and should not be taken away. (See Page 7.)

Volunteers Needed for November 7, 2002

NAPCHAA's Medication Training Committee has completed the 2nd phase of work and is now ready to do a "dress rehearsal" or a "dry run" to test the effectiveness of the program put together to date.

The first part of the day would be the program in its

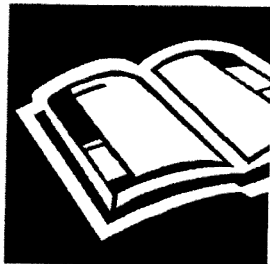
entirety. Followed by lunch. And then intense input from those in attendance on content, material, additions and deletions.

After this session the Committee will meet again to refine the program with the changes. After this point we

will meet with the Pennsylvania Personal Care Home Advisory Board and State Stakeholders to present the program.

We are in need of administrators and key employees to participate on November 7 from 8:00am - 4:00pm. Please call 412-364-6411 to participate.

Violations = Classification = Penalties & Fines



Please review sections 2620.81 and 2620.82 from regulations.

The Department of Public Welfare has been doing extensive testing in the North East Region of Pennsylvania on enforcing sections 2620.81 Classification of violations and 2620.82 Penalties.

Many administrators had been advised by their Licensing Representatives that full enforcement of the above sections would take place effective October 1, 2002. In meetings with Deputy Secretary Bill Gannon and phone calls to regional offices NAPCHAA had sought that all homes be notified of this change in writing from the DPW first. Secretary Gannon has agreed to send letters and start the enforcement piece effective October 7, 2002.

Changes to take place in the inspection process would be: #1 **Licensing Representatives will complete the On-Site Inspection Report in its entirety at the home.** In doing so, any and all violations will be classified by Class I, II or III violations. (2620.81) **Class I violations have a substantial probability of resulting in death or serious mental of physical harm to a resident.**

Class II violations have a substantial adverse effect upon the health, safety or well being of a resident.

Class III violations are minor violations which have had an adverse effect upon the health, safety or well-being of a resident.

#2 The Licensing Representative will assess a penalty for each violation. (2620.82)

A) The Department will assess a penalty for each violation of this chapter. B) Penalties will be assessed on a daily basis

from the date on which the citation was issued until the date the violation is corrected, except in the case of Class II violations. C) In the case of a Class II violation, assessment of the penalty will be suspended for 5 days from the date of the citation to permit sufficient time for the licensee to correct the violation. This time period may be extended for good cause. If the violation is not corrected in the 5-day period, the fine will be retroactive to the date of the citation. D)

The Department will assess a penalty of \$20.00 per resident per day for each Class I violation. Each Class I violation shall be corrected within 24 hours. E) The Department will assess a minimum penalty of \$5.00 per resident per day, up to a maximum of \$15.00 per resident per day, for each Class II violation. F) There is no monetary penalty for a Class III violation unless the licensee fails to correct the violation within 15 days. Please refer to your 2620 Regulations for section G-J and numbers 1 - 7. (According to Secretary Gannon the Licensing Representative will levy fines for Class I violations immediately and then continue to redefine Class II and III penalties over the next year.)

#3 During the exit interview, the Administrator will complete the Plan of correction.

According to Secretary Gannon this is being done for a few reasons. First it will eliminate the time lapse of waiting for the On-Site Inspection Report. Also the time lapse of sending the Plan of Correction and then again waiting to see if it is accepted or not. Secondly, if a Plan of Correction is accepted

that day, then that could limit the leveling of the penalty to 1 day only on Class I violations. Remember that Class II violations give you 5 days to correct and Class III violations give you 15 days to correct without the penalty being enforced.

Please watch for a letter from Secretary Gannon and consult your Licensing Representative and your Regional Office with questions and comments.

NAPCHAA Stand on this issue:

We must all realize that these sections have not been enforced since 1991. That DPW made a decision at that time not to do it. Also, that tremendous pressure has been applied to DPW due to Auditor General Casey's report on the Personal Care Home Industry and continued poor press articles about incidents across Pennsylvania.

We must also realize that government intends to fine and penalize instead of encouraging "best practice" and rewarding good performers.

If enforcing these sections eliminates the bad actors in our Industry and improves the overall care for the elderly residents and special populations we serve - then we will stand with the Department. Please be fair in this process and we strongly urge the Department to seek the advice of the PROVIDER, as well as all those involved over the next year to strengthen these sections. Working together for the best interest of the residents we serve.

The Department of Public Welfare has not enforced the Classification of violations and Penalties sections since 1991.

Welcome New Members

Dorothy I. Riddle
Green Oaks Personal Care Home
119 Walnut Street, P.O. Box 510
Black Lick, Pa. 15716
724-248-9600 Fax: 724-248-1350

Janice Marianna
Evergreen Nursing Center
191 Evergreen Mill Road
Harmony, Pa. 16037
724-452-6970 Fax: 724-452-1333

Nancy Buzzard
Home 2 Me, Inc.
600 Slippery Rock Road
Slippery Rock, Pa. 16057
724-794-5585 Fax: 724-794-9501

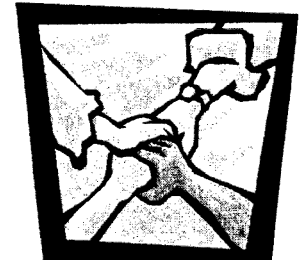
Ron Heckathorn
Heckathorn Personal Care Home
313 W. Jamestown Road
Jamestown, Pa. 16134
724-932-5468 Fax: 724-932-5468

Rita Clark
Country Manor Living
170 Phillips Street
Jerome, Pa. 15937
814-479-2355 fax: 814-479-2685

Joan Ealy
Arden Courts of North Hills
1125 Perry Highway
Pittsburgh, Pa. 15237
412-369-7887 Fax: 412-369-8687

Michele-Marie Schroeck
Parkside Senior Living Communi-
ties
322 Washington Place
Erie, Pa. 16505
814-454-2222 Fax: 814-871-1005

We
Salute
our
303 Members
Making
NAPCHAA
the
Largest
Personal Care Home Coalition
in
Pennsylvania



**NAPCHAA - working
together for our Per-
sonal Care Home Pro-
fession**

Continuing Education Sessions a Success

NAPCHAA's Continuing Education Sessions were a huge success according to the 166 administrators in attendance. All 15 counties in Western Pennsylvania were represented. Plus Cambria and Somerset Counties were in attendance and have sought NAPCHAA to expand and bring both Counties on board !!! Which we will do in the near future.

We did have one set back to the day, as our presenter on Veterans Benefits was in an auto accident at the New Stanton area on the Turnpike Thursday morning on his way to the session. The Hour Credit was completed by Matt Harvey, NAPCHAA President on the proposed 2600 draft regulations.

Both facilities were very nice and effective. We thank the Holiday Inn at the Meadow Lands and the Kittanning Township Fire Department.

NAPCHAA would also like to thank Cindy Black, Ken Grey, Sandy Frailey and Mike Suttor for all of their extra hard work on our behalf !!!!!

Our presenters were very well received, professional, helpful and dedicated to our profession. We salute Sherry Hill from PEPP Unlimited for her presentation on Training for Consistent Results, Jim Scorzafave from US Foodservice on Disaster Preparedness, Matt Harvey on 2620 Draft Regulations and Ken Grey and Matt Harvey on Grassroots Efforts.

One of the most popular sessions from both days was the "Meet your Legislator". NAPCHAA was honored and proud to host Catherine Baker Knoll, Nominee for Lt. Governor, Senator Timothy F. Murphy from the 37th District and Nominee for Congress for the 18th District, Representative Frank Pistella from District 21,

Representative Jeff Coleman from District 60 and Representative Jeffrey Habay from District 30. Each official delivered opening remarks and then responded to questions and answers. Each official enjoyed the sessions as much as we did !

Lunch was right up on top of the list too. US Foodservice and many of their vendors put on a food show luncheon. Marinated beef, sweet and sour chicken, barbequed meatballs, beef fried rice, vegetable medleys, cookies, pies, cakes (all desserts also sugar free), tilapia, shrimp, jell-o, puddings, ham salad, ice tea, chocolate milk, strawberry milk and much-much more.

All in all, an educational day, a fun day, a relaxed day and great discussions. See quotes from those who attended on the next page !!!!!!!

We salute

**Representative Jeff
Coleman, whom
attended his 3rd
NAPCHAA event !**

THANK YOU !



**Education is the key to
our continued success.**

Quotes from CEC Sessions



Meet your Legislator was outstanding. We appreciate their time !

Lunch - "thoroughly enjoyable. Will consider using US Foodservice, we have had a different provider for years."

Location - "the fire hall was an excellent choice. Most homes are simply not big enough and hopefully the support of a local fire department is helpful !"

Training - "Sherrie Hill was excellent. Hand out materials will be most beneficial to use in my home. "

Training - "Great information. Can you do this again when new regs are approved and ap-

ply it to them."

Disaster Preparedness - "Too much information in too little time. Was outstanding. I never thought about all of the areas Jim covered. My home will be on top of all of this within 30 days !"

Meet your Legislator - " It has been my experience that with regards to critiquing, while compliments are nice, more is usually learned from negative criticism. Fortunately, most of the Sept. 20th session was quite positive. What I thought was

most worthwhile was the interaction with the two representatives present, which was most timely in light of the proposed regulations. "

Overall - "I have owned my home for 30 years. This was the best session I have ever attended. The topics pertained to my home and were useful. I will be at the next one too!"

Leadership - "special thanks to Matt Harvey, Ken Grey and Judy Reynolds for organizing, attending and making us PROFESSIONAL."

Special PROVIDER Purchasing Plan



The lowest price offered to Health Care. Plus a 1% rebate back to NAPCHAA.

This is a WIN - WIN effort for our Profession.

NAPCHAA is proud to announce the formation of a special purchasing plan.. The formation of this plan is due to our Industry Partner US Foodservice, Inc.

Jim Scorzafave, US Foodservice Director of Health Care Services has formed a special purchasing plan for NAPCHAA members. This purchasing plan will guarantee the lowest price available for Health

Care Providers. In return US Foodservice will rebate 1% of members purchases back to NAPCHAA for our general fund.

Any member currently using US Foodservice may call Matt Harvey at 412-364-6411 to be enrolled in the program. Any members not using US Foodservice but would like to meet a representative or switch Companies may call Matt Harvey as

well.

NAPCHAA's budget for next year is over \$36,000. Which includes no monies for staff to complete our goals. We would plan to put this money towards lobbying on our behalf in Harrisburg plus office staff.

We know that switching food companies is difficult, think about it, meet them, try it and help NAPCHAA grow !!!

NAPCHAAPAC in 2003



We achieve our goals when our Legislators achieve theirs.

The Northern Area Personal Care Home Administrators Association Political Action Committee will be formed in early 2003. Members who would like to participate on this important 2003 effort are urged to call Ken Grey at 724-0664-2900.

Why a Political Action Committee or PAC ? In our 3

years of traveling to Harrisburg we have met several diligent, concerned and hard working legislators. Many of these Legislators understand our Profession and understand the important service we provide to our residents.

It is in our best interest to work with these few out-

standing public officials to achieve their goals so we may achieve our goals. NAPCHAA has achieved great success through grass roots efforts. Now, we must step up to the next level. Please call with any questions and comments. Look for more in future Newsletters.

Thank you for your support.

The "Woodwork Effect"

What if There was Public Funding for Unmet Consumer Long-Term Care Needs ?

What is the "woodwork effect"? The "woodwork effect" is the theory that if additional funding is provided for home and community based-services (HCBS), people who currently qualify for but would not enter a nursing facility are likely to apply for these services. Since the majority of long-term care in Pennsylvania and the nation is provided by unpaid family caregivers, the idea is that an unknown number of people would "come out of the woodwork" to receive public funded services in either their own home or another residential setting. Rather than focusing on serving additional people, discussions of the "woodwork effect" tend to focus on whether costs can be shifted or saved to achieve budget neutrality and they may also inappropriately assume that HCBS can always serve as an alternative to nursing home care.

What does the research say about the "woodwork" effect ? Two major studies conclude that it is manageable. Further, both studies question whether budget neutrality should be a goal, given the level of need is there for HCBS services, and the desire of consumers to remain in their homes and communities. Because the number of elderly people who need services is expected to increase, a more appropriate goal would be to

meet these increasing needs at all levels of care.

A June 2000 study by the U. S. Department of Health and Human Services found that:

- Recent research is leading policymakers in the direction of emphasizing HCBS in residential settings such as personal care homes/ assisted living facilities. Some states have been able to avoid building additional nursing home beds by allowing funding for care provided in residential settings.
- Narrow targeting, benefit levels that take into account availability of informal supports, and a strong emphasis on services provided in residential facilities can increase the prospect that HCBS programs will serve those who need them while at the same time controlling costs.

An earlier study by AARP on lessons from community-based care demonstrations found that:

- The demand for community-based and in-home services is reasonable and manageable. Indeed, more common than the "woodwork" issue in community-based care demonstrations is recruiting potential clients and families. This is consistent with the findings of other studies that disabled individuals and their families are significantly underutilize formal services relative to care needs as assessed by

professionals.

- Families have not abandoned older, disabled family members. To the contrary, empirical research continually demonstrates that families are providing more care, more difficult care, and care over longer periods of time than ever before.
- Community long-term care services have not served as a broad-brush alternative to nursing home care and should not be viewed as such. Families nearly always care for their disabled relatives at home until the realistic option is nursing home care.

This report concludes that cost effectiveness comparisons ignore the fact that someone is now bearing the "hidden" costs of home and community-based long-term care. Families bear it with unpaid and unimagined labors of love and responsibility. And the elderly living alone bear the cost in social isolation and deprivation of unmet care needs. Meeting the needs of elderly people for assistance with chronic, long-term impairments, helping families cope, addressing the preferences of older persons and their families, identifying and addressing unmet care needs, and filling a void left by providers and insurers have long been acceptable rationales for public policy. They are policy goals that can be accomplished with reasonable and controlled utilization, with no inappropriate decrease in family support, (Continued Page 6)

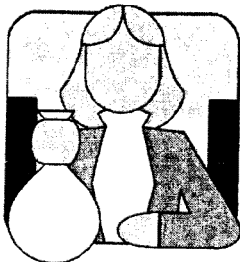


The SSI Network

is a group of statewide and regional organizations representing consumers and providers concerned about affordable housing and services for Supplemental Security Income (SSI) recipients. SSI is the state-federal assistance program for very low income elderly, disabled, and blind Pennsylvanians.

For more information about the Network, contact Beth Greenburg at PANPHA, beth@panpha.org

Professional Liability Insurance



Professional Liability Insurance is going up 250-300% Why ????

NAPCHAA has been working on this issue since summer. The State Department of Insurance has been no help at all. Therefore, we have had to do our own homework.

The loss runs for personal care homes is virtually zero or very small. Elopements have been the only incidents showing on our loss runs. This is important and the following comments do not reflect on any incidents that have taken place. We all live in fear of elopements. But, there comes a time when we as providers must look at our own homes and make good decisions on whether we can safely handle an elopement risk or should that resident be moved onto a secure unit or higher level of care? One incident puts the entire industry at risk over increased insurance.

Loss runs for nursing homes run in the thousands and in some cases hundreds of thousands of dollars. This is a concern because in Pennsylvania both personal care homes and nursing homes are combined in

the same category. After several meetings with Senators and Representatives we are close to having a bill entered in the House of Representatives seeking to separate the two into different categories. This will take time and is not a quick fix.

Tort reform was passed this year and signed by the Governor which includes personal care homes. We were treated to an article by Representative Mike Turzai in August explaining these changes. This will also take time. We are told that it will take 2-3 years to help our industry.

Many of you have been advised to "self-insure". The cost are impossible for many homes to do this. It is not an option for the majority of personal care homes.

When and if we can get personal care homes and nursing homes separated, then we must bring all Insurance Companies back to the table and market our profession to them. Market the job that we do. Market the positive side of our loss runs. Market the potential for profit

for them. We can and must do it to STOP these 250 - 300% increases in Professional Liability Insurance.

NAPCHAA has been approached by one company still writing new policies. They were going to submit an article for this Newsletter but missed the deadline. Therefore, let us provide you the following information:

Church Mutual Insurance

Paul Palermo

1-800-554-2642 Option 1

- Began insuring churches only in 1930's
- Expanded to nursing homes in 1950's/1960's
- Licensed to cover personal care homes March 15, 2000
- Contact early for quote 30-60 days to complete
- Writing 3 year policies
- Average currently \$600-\$700 per bed. Church Mutual \$250-\$400 per bed
- A + Rated Company

Church Mutual is the only Company writing new policies in Pennsylvania.

Call them early for quote.

"Woodwork Effect' Continued

(Continued from Page 5) and with substantial improvements in the well-being of disabled elderly people, measured by their morale, contentment, satisfaction with services, and stated preferences.

Members of the SSI Advocacy Network:

Alzheimer's Association PA
Public Policy Coalition

Association Of Personal Care Home Administrators

Center for Assisted Living Management/Pennsylvania Health Care Association

Lutheran Advocacy Ministry in Pennsylvania

Northern Area Personal Care Home Administrator Association

PANPHA, An Association of Pennsylvania Nonprofit Senior

Services

Pennsylvania Assisted Living Association

Pennsylvania Catholic Conference

Pennsylvania Council of Churches

Pennsylvania Jewish Coalition

Pennsylvania Catholic Health Association



An SSI increase will be one of the top NAPCHAA goals in 2003



CALL TO ACTION on REGULATIONS

CALL TO ACTION

#1 Read the regulations in its entirety. Look at the regulations in two ways:

- A) How will the specific regulation impact your RESIDENT.
- B) How will the specific regulation impact your business. Time, money, staffing, etc.

#2 Write it out in the following manor:

- A) Regulation number. Ie., 2600.55
- B) Section title. Ie., Exceptions for staff qualifications
- C) The specific letter or number you are writing about.
- D) Write out what the proposed regulation says.
- E) Write out impact on your resident or business.
- F) Write out your solution or recommendation to replace the proposed regulation with.

We know this will take time. But, it is vital to our success. Plus when we have our meeting we will proceed in this manor.

#3 You must write DPW at the following address with this very information at:

Department of Public Welfare
Teleta Nevius, Director
Office of Licensing and Regulatory Management
Room 316 Health/Welfare Bldg
P.O. Box 2675
Harrisburg, pa. 17120

All letters must be received by November 4, 2002.

#4 Attend our "Special Regulation Meeting"

October 16, 2002
1:00pm-4:00pm
St. Barnabas
Gibsonia, Pa. 15044

We know it is along drive for many but, it is vital and important. We can not hold 12 meetings because, we as an Organization must write a thorough response with our lobbyist in Harrisburg and then present it to DPW and all other parties in Harrisburg. We estimate it will take 60-80 hours to complete this task.

#5 Prepare for the meeting:

- A) Please call and let us know if you are attending so we may set up enough seating at 412-364-6411 ext. 228.
- B) Bring your "homework" with you. This is an emotional topic. We must leave emotion aside and complete good work. We will facilitate the meeting by section, solicit written feedback from you, read it allowed and keep moving. This will help us prepare NAPCHAA's response.
- C) Use the tools we will give you to involve your residents, their families, your employees and any community groups whom come into your building.
- D) Sign up to attend any hearings held. As of now, known are scheduled. Napchaa, Calm, Pala, Westmoreland and Beaver County Providers are all requesting hearings. Once one is scheduled we will set up bus transportation at

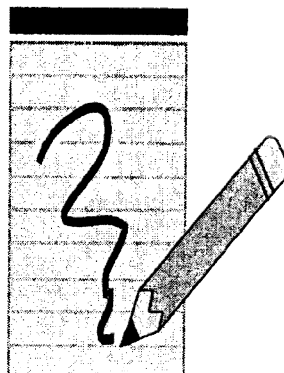
cost only to all attending.

#6 Energize your troops at your home. Get the letter writing completed and in the mail by all those involved by October 31, 2002. DPW **must** respond to all issues brought out in letters. And forward those responses with the regulations to the Independent Regulatory Review Commission on November 4, 2002.

#7 United We Stand. Share information with each other. Help each other. All of our strengths are in different areas. Let us pull them together to succeed.

#8 At the meeting sign up to support Ed Rendell for Governor. Sign up to Support Tim Murphy for Congress. Sign up to support Jane Orié for State Senate. Each of these candidates understand our issues. Each of these candidates have listened to us, worked with us and are committed to the elderly of Pennsylvania. We don't support parties, we support the candidate !

#9 Call NAPCHAA with any questions. Matt Harvey 1-412-364-6411. Ken Grey 1-724-543-4739. Judy Reynolds 1-412-767-4933.



Format to follow on regulations that will effect your resident and your business:

A) Regulation Number (2600.55)

B) Section Title (Exceptions for staff qualifications)

C) The specific letter or Number you are writing about. (#1) or (j)

D) Write out what the proposed regulation says specifically.

E) Write out the impact on your residents and business

F) Write out your solution or recommendation to replace the proposed regulation.

***Yes, it will take time.**

***Yes, you have done it already.**

***Yes, you must, must do it again.**

***Thank you for your time, energy and support!**



NORTHERN AREA PERSONAL
CARE HOME ADMINISTRATOR'S
ASSOCIATION

NAPCHAA
One Windsor Way
Pittsburgh, Pa. 15237

Phone: 412-364-6411
Fax: 412-318-2077
Email: mharvey@windsorplace.com

WWW.NAPCHAA.ORG



Matthew C. Harvey
President

Let the YWCA Butler Keep your Certificate Up To Date

In keeping with Act 185, each Personal care Home Administrator must have six hours of continuing education each year to keep certificates active. The YWCA of Butler is offering the following program on November 8 from 9:00am to 4:00pm that will allow you to meet this requirement. Successful completion will give you written certification.

The seminar will be presented by Leigh Dillman, Outreach Coordinator of Alzheimer's Services. Topics to be discussed include: Defining Dementia/ Alzheimer's Disease, Stages of Alzheimer's Disease, Communication Techniques, Daily Care/Difficult Behaviors and Family Issues.

Coffee and snacks are provided - lunch is on your own.

Please respond by October 15, 2002. The above course fulfills the 6 hour additional education requirement.

Refund Policy: Written withdrawal received three days before the class will be 100% of fee refunded. No refunds will be given after that date. Registration begins at 8:30am.

Please contact the Butler YWCA at 724-287-5709

Cost: \$50.00



**YWCA Butler are a NAP-
CHAA Member - show
your support**

NAPCHAA Elections are COMING !!!

Nominations will be accepted at our November meeting for next years slate of officers. Elections are healthy. Elections are fun. Elections let you pick and choose. So, think about it. Join the effort and let us keep NAPCHAA rolling. Please call Ken Grey at 724-548-8727 with questions, comments and to volunteer.

**NAPCHAA
The
People
Who
Provide
PERSONAL CARE
in
Pennsylvania**

Original: 2294

PALA
PENNSYLVANIA ASSISTED LIVING ASSOCIATION

2002 OCT 15 11:15:32

The Independent Regulatory Review Commission
John R. McGinley, Jr., Esq., Chairman
333 Market Square
14th Floor
Harrisburg, PA 17120-2020

October 7, 2002

Dear Mr. McGinley,

The Pennsylvania Assisted Living Association is respectfully requesting public hearings be held across Pennsylvania on the proposed draft regulations for personal care homes, Title 55, Chapter 2600.

We ask this because:

First, the provider was left out of the process when the draft was written.

Second, many of our members have met with Teletia Nevius and Ellen Gentry, from the Office of Licensing and Regulatory Management, in several meetings across the state and were told suggestions that were made would be incorporated into the draft. On receiving a copy of the draft to be published this week, we found no changes were made.

Third, Secretary Houstoun in her forward to the proposed regulation, top of page 12, states there will be no cost to the public. This is an untrue statement and outrageous for her to have made.

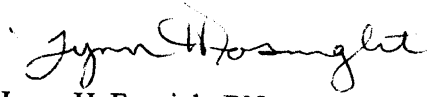
These proposed regulations will not benefit the elderly of Pennsylvania. We would be happy to work on a new draft when the time comes.

Please consider our request for public hearings.

536 Edella Road
Clarks Summit, PA 18411

(570) 586-4292

Yours truly,

A handwritten signature in cursive script, appearing to read "Lynn H. Fosnight".

Lynn H. Fosnight RN
Secretary of PALA
Administrator of Windsor Place
412 364-6411

cc: The Honorable Senators Mowery and Murphy , The Honorable George
Kenney, Secretary Houstoun, and Director Teletia Nevius